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Harford County Police- Community Survey on Public Safety and Law Enforcement

Executive Summary and Demographic Analysis

- Educational
- Political
- Industrial
- Consumer

- Market
- Research
- Analysis

October 2021

FINAL

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METHODOLOGY

EPIC ▪ MRA conducted 400 interviews with adults living within the boundaries of Harford County, Maryland beginning September 22, 2021, through September 26, 2021. The 400 sample was broken out into subsamples of 46 interviews in the northern region of the county, 55 interviews in the central region, 126 interviews in the southern region, 39 interviews in the City of Aberdeen, 105 interviews in the Town of Bel Air, and 29 interviews in the City of Havre De Grace. The total base 400 sample was stratified proportionately to the population within each area of Harford County. The average length of each interview was approximately 12 minutes, with 75 percent of all interviews completed with cell phone-only respondents. The survey questionnaire was at least partially based on questions used by the U.S. Department of Justice to measure community attitudes about local police departments throughout the nation.

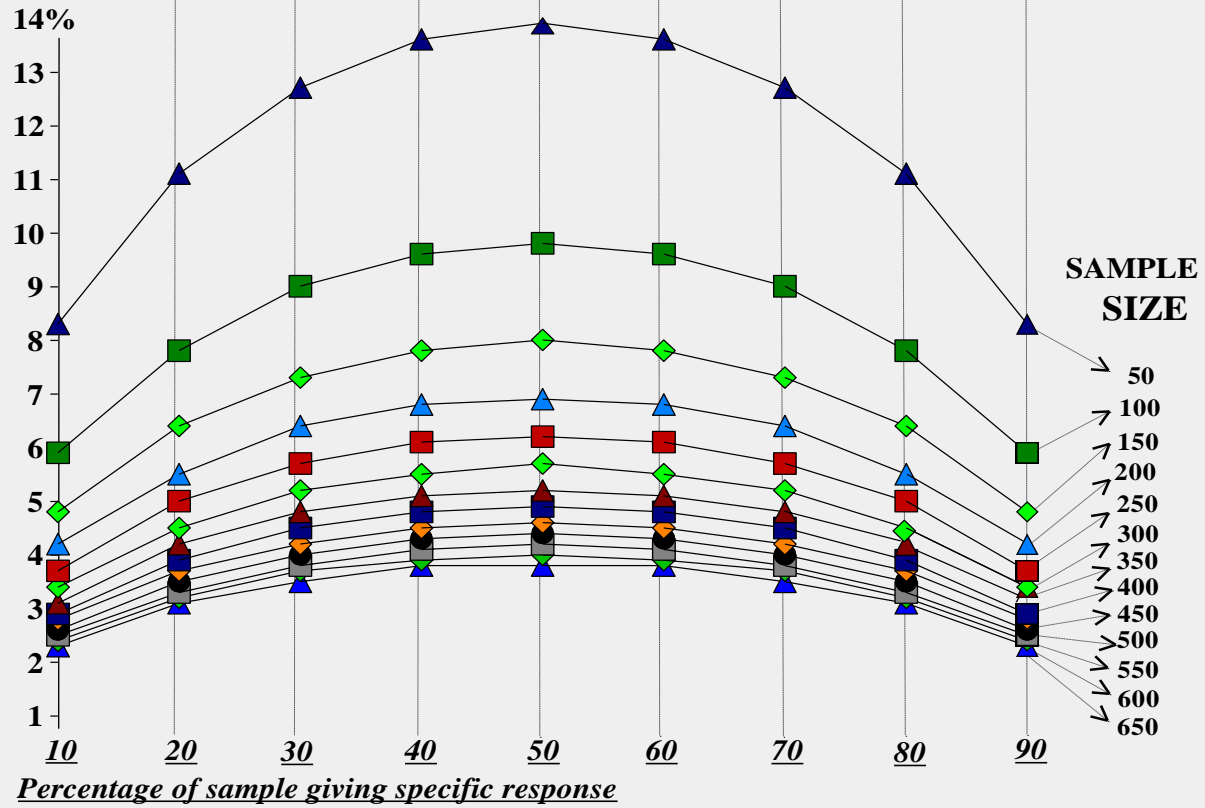
In interpreting survey results, all surveys are subject to error; that is, the results of the survey may differ from those that would have been obtained if the entire population were interviewed. The size of the sampling error depends on the total number of respondents to a particular question, and thus, the six distinct population areas surveyed would necessarily carry differing margins of error when analyzing those population subsets, as follows:

- Total [**N=400**] – margin of error ± 4.9 points.
- North Harford County [**N=46**] – margin of error ± 14.4 points.
- Central Harford County [**N=55**] – margin of error ± 13.2 points.
- South Harford County [**N=126**] – margin of error ± 8.7 points.
- Aberdeen [**N=39**] – margin of error ± 15.7 points.
- Bel Air [**N=105**] – margin of error ± 9.5 points.
- Havre De Grace [**N=29**] – margin of error ± 18.2 points.

The table that follows represents the estimated sampling error for different percentage distributions of responses based on sample size. For example, 50 percent of all 400 respondents said they “strongly agree” with the statement that their “community’s (Police Officers/ Sheriff’s Deputies) are free from bias and enforce the law in a fair and impartial manner, regardless of race, gender or age” (Q.12). This percentage would have a sampling error of plus or minus 4.9 points. That means that with repeated sampling, it is very likely (95 times out of every 100), that the percentage for the entire population would fall between 45.1 percent and 54.9 percent, hence 50 percent ± 4.9 points.

EPIC ▪ MRA		SAMPLING ERROR BY PERCENTAGE (AT 95 IN 100 CONFIDENCE LEVEL)								
		<i>Percentage of sample giving specific response</i>								
		<u>10</u>	<u>20</u>	<u>30</u>	<u>40</u>	<u>50</u>	<u>60</u>	<u>70</u>	<u>80</u>	<u>90</u>
SAMPLE SIZE	% margin of error ±									
700	2.2	3.0	3.3	3.7	3.6	3.7	3.3	3.0	2.2	
650	2.3	3.1	3.5	3.8	3.8	3.8	3.5	3.1	2.3	
600	2.4	3.2	3.7	3.9	4	3.9	3.7	3.2	2.4	
550	2.5	3.3	3.8	4.1	4.2	4.1	3.8	3.3	2.5	
500	2.6	3.5	4	4.3	4.4	4.3	4	3.5	2.6	
450	2.8	3.7	4.2	4.5	4.6	4.5	4.2	3.7	2.8	
400	2.9	3.9	4.5	4.8	4.9	4.8	4.5	3.9	2.9	
350	3.1	4.2	4.8	5.1	5.2	5.1	4.8	4.2	3.1	
300	3.4	4.5	5.2	5.5	5.7	5.5	5.2	4.5	3.4	
250	3.7	5	5.7	6.1	6.2	6.1	5.7	5	3.7	
200	4.2	5.5	6.4	6.8	6.9	6.8	6.4	5.5	4.2	
150	4.8	6.4	7.3	7.8	8	7.8	7.3	6.4	4.8	
100	5.9	7.8	9	9.6	9.8	9.6	9	7.8	5.9	
50	8.3	11.1	12.7	13.6	13.9	13.6	12.7	11.1	8.3	

Margin of error ±



EXECUTIVE SUMMARY

The results from the survey clearly show that the Harford County Sheriff's Office, Aberdeen Police Department, Bel Air Police Department, and the Havre de Grace Police Department receive very high grades from the residents of the County and those three communities. An 87% overwhelming majority of county residents said they are satisfied with the job done providing public safety services to county residents (54% "very satisfied.") An 89% majority of Whites, 79% of Blacks, 88% of Hispanics and 93% of other races also said they were satisfied overall.

Moreover, a 68% solid majority of county residents offered a very positive rating of "excellent" (37%) or "very good" (31%) for the job done by the Sheriff's Office or their Police Department in protecting and promoting public safety in their community, with another 20% offering a "good" rating, and 9% offering a rating of "fair" or "poor." When the excellent, very good and good ratings are combined, an 88% majority of all respondents, 90% of Whites, 84% of Blacks, 83% of Hispanics and 71% of other races offered a total positive rating.

Also, it is worth noting that when asked to rate the job that Harford County, Aberdeen, Bel Air or Havre de Grace does in providing basic services to residents, 59% offered a positive rating of "excellent" (30%) or "very good" (29%), with another 24% offering a "good" rating and 9% offering a "negative" rating of "fair" or "poor." County residents said they are satisfied by 28 points more with the job done providing public safety services than the positive rating offered for the job their county government, or their local government, has done providing basic services. Respondents also offered a 9-point higher rating for the job the Sheriff's Office or local Police Department does in protecting and promoting public safety. When the excellent, very good and good ratings are combined, 83% of all respondents, 83% of Whites, 79% of Blacks, 88% of Hispanics and 79% of other races offered a total positive rating.

Survey respondents said by a nearly unanimous 98% throughout Harford County that they felt safe in their community, including 64% saying they felt "very safe." The lowest total percent saying they felt safe were residents of Aberdeen at 95%, followed by 96% of Southern Harford County, 98% of Northern Harford County, 98% of Bel Air, 100% of Central Harford County and 100% of Havre de Grace residents. A 97% majority of Whites, 99% of Blacks, 96% of Hispanics and 100% of other races said they felt safe in their communities.

As indicated in the earlier methodology section, the small sample sizes in communities have a large error rate which should be taken into consideration when reviewing the results. The largest to smallest error rates are found in Havre de Grace (18.2%); Aberdeen (15.7%); the North Harford County Region (14.4%); the Central Harford County Region (13.2%); Bel Air (9.5%); and the South Harford County Region (8.7%).

When asked if over the past 12 months, they felt more safe or less safe in their community, 57% of all respondents volunteered that they felt about the same when it came to their safety, while 26% said they felt safer, and 16% saying they felt less safe. Among Whites, 24% said they feel safer, as do 38% of Blacks, 29% of Hispanics and 21% of other races. Among Whites, 60% said they felt about the same over the past 12 months, as did 63% of Hispanics and 64% of other races, with 45% of Blacks saying they felt the same.

Respondents were asked to describe – from 6 possible statements how they feel when seeing police officers or Sheriff’s Deputies patrolling in their neighborhoods, whether on foot, bicycle, or in a vehicle, and not responding to a crime in progress. The top response (at 29%), was: “makes [them] feel like police officers care about your neighborhood.” Followed by”

- “Makes [them] feel safer” (28%).
- “Makes [them] think they are looking to prevent a crime from occurring” (21%).
- “Makes [them] wonder if a crime has occurred” (12%).
- Only 5% of respondents volunteered that they did not recall seeing police patrol their neighborhood, with only 2% saying it makes them feel fearful of your neighborhood, and another 2% saying it makes them fearful of the police.

Among Whites, 31% said it makes them feel like police officers care about their neighborhood, 30% said it makes them feel safer, 21% said it makes them think the police are looking to prevent a crime from occurring, 10% said it makes them feel like a crime has occurred.

Among Blacks, 22% said it makes them feel like police officers care about their neighborhood, 22% said it makes them feel safer, 22% said it makes them think police are looking to prevent a crime from occurring, and 16% said it makes them feel like a crime has occurred.

Among Hispanics, 23% said it makes them think they are looking to prevent a crime from occurring, 25% said it makes them feel like police officers care about their neighborhood, 21% said it makes them feel safer, and 19% said it makes them feel like a crime has occurred.

In an open-ended question, all respondents were asked what they feel are the three biggest crime-related problems currently facing their community. The top combined responses were “drug abuse/selling drugs” (21%); “residential burglary/theft” (18%); “car burglary/theft” (17%); “traffic violations/speeding” (7%); and “vandalism/graffiti” (5%).

Among Whites, the top responses offered were “drug abuse/selling drugs” (22%); followed by “residential burglary/theft” (18%); “car burglary/theft” (16%); and “traffic violations/speeding” (8%).

Among Blacks, the top responses offered were “residential burglary/theft” (19%); followed by “car burglary/theft” (18%); “drug abuse/selling drugs” (16%); “traffic violations/speeding” (5%); and “vandalism” (5%).

Among Hispanics, the top responses offered were “drug abuse/selling drugs” (25%); followed by “car burglary/theft” (21%); “residential burglary/theft” (15%); and “traffic violations/speeding” (6%).

A 61% solid majority of all respondents offered a very positive rating of “excellent” (31%) or “very good” (30%) for the relationship between the Sheriff’s Department or their local police department and their community, with another 22% offering a “good” rating, and 10% offering a negative rating of “fair” or “poor.” The highest percentage positive rating on the police – community relationship was found in Central Harford County at 76%, followed by Northern Harford County and Bel Air at 70% each. Lower ratings of 59% were discovered in Havre de Grace, 52% in Southern Harford County, and 33% in Aberdeen. In Aberdeen, 41% of respondents offered a “good” rating and 18% offered a negative rating, and in Southern Harford County, 20% offered a “good” rating with 19% offering a negative rating for police community relations.

When the ratings of excellent, very good and good are combined, 83% offered a total positive rating among all respondents, with Whites at 85%, Blacks at 79%, Hispanics at 71% and other races at 86%.

When asked how they would describe their local police officers or Sheriff's deputies attitudes, behaviors, and professionalism toward citizens, 40% of all respondents said it exceeded expectations, 47% said it met expectations, with just 5% saying it was below expectations. The highest percentages saying police officers or Sheriff's deputies exceeded expectations were in Northern Harford County and Bel Air at 52%, followed by Central Harford at 38%, Southern Harford at 32%, and Aberdeen and Havre de Grace at 31% each.

Among Whites, 47% said police exceeded expectations, 39% said they met expectations, 5% were below and 9% unsure. Among Blacks, 67% said police met expectations, 21% said police exceeded expectations, 5% said they were below, with 7% unsure. Among Hispanics, 63% said police met expectations, 25% said they exceeded expectations, 4% said they were below, with 8% unsure. Among other races, 64% said police met expectations, 29% said they exceeding them, 0% were below and 7% were unsure.

When asked to describe the overall level of competence of their local police officers or Sheriff's deputies, 64% of all respondents offered an overall very positive rating of "excellent" (30%) or "very good" (34%), with 24% offering a "good" rating and 7% offering a negative rating. The highest to lowest combined *very* positive ratings (that is, combined ratings of "excellent" and "very good") came from Northern Harford County (79%); Central Harford County (75%); Bel Air (68%); Southern Harford County (57%); Havre de Grace (52%) and Aberdeen (49%). The highest to lowest "good" ratings were found in Havre de Grace (34%); Aberdeen (33%); Southern Harford (28%); Bel Air (23%); Central Harford (18%); and Northern Harford (13%).

When the ratings of excellent, very good and good are combined into a total positive rating, 88% of all respondents, 89% of Whites, 84% of Blacks, 88% of Hispanics, and 93% of other races offered a total positive rating for the overall level of competence.

All respondents were asked if they were satisfied or dissatisfied with the response time of their local police officers or Sheriff's deputies to a crime in progress. A 58% majority of all respondents said they were satisfied (42% very satisfied), 15% volunteered that they were neither satisfied not dissatisfied, with only 4% dissatisfied and 23% undecided. The highest to lowest percentage saying they were satisfied came from Havre de Grace (69%); Southern Harford County (63%); Bel Air (57%); Central Harford County (56%); Aberdeen (51%); and Northern Harford County (50%).

The highest percentage volunteering that they were neither satisfied nor dissatisfied came from Northern Harford County, with other regions in the teens or lower, and the regions that were unsure by the highest to lowest percentages were Central Harford (29%); Aberdeen (28%); Bel Air (26%); Southern Harford and Havre de Grace (21% each), with Northern Harford unsure by the lowest percentage (16%).

Among Whites, 57% were satisfied with the response time, 15% volunteered they were neither satisfied nor dissatisfied, 4% were dissatisfied and 24% unsure. Among Blacks, 62% were satisfied, 18% volunteered they were neither satisfied nor dissatisfied, 1% were dissatisfied, with 19% unsure. Among Hispanics, 58% were satisfied, 13% volunteered they were neither satisfied nor dissatisfied, 0% dissatisfied, and 29% unsure. Among other races, 71% were satisfied, 7% they were neither satisfied nor dissatisfied, 0% dissatisfied, and 21% unsure.

All respondents were asked if they agree or disagree with the statement that “My community’s police officers or sheriff’s deputies are free from bias and enforce the law in a fair and impartial manner, regardless of race, gender, or age.” A 74% majority of all respondents agreed (50% “strongly”), 8% volunteered that they neither agreed nor disagreed, 11% disagreed and 7% were unsure. The highest to lowest percentages saying they agreed were: Central Harford County (82%); Northern Harford County (80%); Bel Air (76%); Aberdeen (75%); South Harford County (69%) and Havre de Grace (62%).

Whites agreed by 80%, Blacks by only 51%, Hispanics by 67%, and other races by 79%. Among Blacks, 23% *disagreed*, as did 17% of Hispanics, 14% of other races, and 8% of among Whites.

In order to ensure transparency, 91% majority of all respondents said they think all police officers or sheriff’s deputies should wear body cameras while interacting with the public in Harford County (76% “strongly agree”). The highest to lowest agreement came from Southern Harford County (95%); Northern Harford County and Aberdeen (92% each); Central Harford County (91%); Havre de Grace (90%); and Bel Air (86%). The highest to lowest percentages in agreement by race were Blacks (99%); other races (93%); Whites (89%); and Hispanics (88%).

When asked if they agree or disagree with the statement: “Our (police officers/Sheriff’s deputies) are comprised of a diverse workforce that reflects the gender and race or the population of Harford County,” a 63% majority of all respondents agreed (40% “strongly”), 6% volunteered that they neither agreed nor disagreed, 17% disagreed (9% “strongly”), with 14% unsure. The highest to lowest percentage in agreement by region included: Northern Harford County (76%); Aberdeen (67%); Bel Air (66%); Central Harford County (62%); Southern Harford County (58%); and Havre de Grace (55%).

Among Whites, 70% agreed that the workforce is diverse, 7% volunteered neither, 9% disagreed, and 15% were unsure. Among Blacks, only 44% agreed (26 points below Whites), 5% volunteered neither, and 48% disagreed. Among Hispanics, only 46% agreed, 4% volunteered neither, 21% disagreed and 29% were unsure. Among other races, a bare 50% majority agreed, 7% volunteered neither, 14% disagreed, and 29% were unsure.

When all respondents were asked if they ever attended any community service, outreach events, or presentations hosted by either their local police department or the Harford County Sheriff’s Office, 25% said “yes,” including 6% by local police, 11% by the Sheriff’s Office and 8% by both. The highest to lowest “yes” responses by region or community were: Havre de Grace (45%); Bel Air (32%); Central Harford County (27%); Northern Harford County (22%); Southern Harford County (18%); and Aberdeen (10%). Responses by race were Whites (26%); Hispanics (25%); Blacks (19%); and other races (28%).

All respondents were asked in an open-ended question: “Under what circumstances have you had contact with your Sheriff’s Office/Police Department, or its officers or deputies in the past 12 months?” A 44% plurality said they did not have any contact with the police; 10% said a traffic stop; 8% said community event; 5% each said they were a victim of a crime, they had a traffic accident, or a crime prevention contact.

Northern Harford County said traffic stop by 19%; Central Harford County said community event by 10%, traffic stop and friends that are police by 7% each; Southern Harford County said victim of a crime by 10%, traffic stop by 9%, witness to a crime by 6% and traffic accident by 6%; Aberdeen said traffic stop by 10%, traffic accident by 7% and crime prevention contact by 7%; Bel Air said traffic stop by 12% and community event by 11%; and Havre de Grace said community event by 17%, witness to a crime by 9%), and crime prevention contact by 9%.

Among White respondents, 45% said they have had no contact, 9% said they had one or more traffic stops, 9% said they had contact at a community event, 5% had an accident, 4% said they were a victim of crime, 4% said they were a witness, and 4% said the contact was crime prevention. Among Black respondents, 43% had no contact, 14% said they had one or more traffic stops, 9% said it was a crime prevention contact, 8% said they were a victim of crime, 6% said they were a witness, and 5% said they were in an accident. Among Hispanics, 31% had no contact, 15% said they had a traffic stop, 8% had contact with foot patrol, and 8% had contact at a community event.

When all respondents were specifically asked how many times they had contact with police officers or Sheriff's deputies over the past 12 months for traffic related issues such as citations, warnings or crashes, 21% said once, 2% said twice, and 1% said three or more times, for a total of 24%. In the regions of Harford County and the three communities, contact ranged from a high of 30% in Northern Harford County to a low of 20% each in Central Harford County and Aberdeen.

Among White respondents, 23% reported one or more contacts for traffic issues. Among Blacks, 32% reported having traffic related contacts, and among Hispanics, 25% reported traffic contacts with the police.

In a follow-up question, an overwhelming 90% majority of all respondents said they were satisfied with their interaction with the police (74% "very satisfied"). That included 93% who were satisfied in Northern and Southern Harford County, 92% in Bel Air, 83% in Central Harford County and Havre de Grace, and 75% in Aberdeen.

Among White respondents, 88% said they were satisfied with their interaction with the police for traffic stops, with 96% of Black respondents and 83% of Hispanic respondents also reporting being satisfied.

When all respondents were asked how many times in the past 12 months they had contact with the police for 911 emergency calls, 16% of all respondents said they had contact from one to four times. In the regions of Harford County and the three communities, contact ranged from a high of 24% in Northern Harford County, 21% in Havre de Grace, 17% in Southern Harford County, 15% in Central Harford County, 13% in Bel Air, to a low of 5% in Aberdeen.

Among White respondents, 16% reported one or more contacts for 911 calls. Among Blacks, 14% reported 911 contacts, and among Hispanics, only 4% reported 911 contacts.

In a follow-up question, 84% said they were satisfied with their interaction with the police on 911 calls (69% “very satisfied”). That included 100% who were satisfied in Central Harford County and Aberdeen, 93% in Bel Air, 83% in Havre de Grace, 82% in Northern Harford County, and 76% in Southern Harford County.

Among White respondents, 85% said they were satisfied with their interaction with the police for 911 calls, with 70% of Black respondents and 100% of Hispanic respondents in very small subsamples saying they were satisfied.

When survey respondents were asked many times in the past 12 months they had contact with the police for non-emergency calls, 16% of all respondents also said they had contact from one to four times. In the regions of Harford County and the three communities, contact rates ranged from a high of 24% in Northern Harford County and Havre de Grace, 18% in Southern Harford County, 16% in Bel Air, 13% in Aberdeen, to 4% in Central Harford County.

Among White respondents, 15% reported one or more contacts for non-emergency calls, as did 22% of Blacks and 12% of Hispanics.

In a follow-up question, 90% of respondents said they were satisfied with their interaction with the police on non-emergency calls (70% “very satisfied”). That included 100% in Northern and Central Harford County and Havre de Grace, 94% in Bel Air, 82% in Southern Harford County and 80% in Aberdeen.

Among White respondents, 91% said they were satisfied with their interaction with the police for non-emergency calls, with 94% of Black respondents and 100% of Hispanic respondents in very small subsamples also saying they were satisfied.

All respondents were asked, in the past 12 months, how many times they had any contact with the Sheriff’s Office/Police Department for any other interactions, such as at a community meeting or simply talking with an officer while he or she was on patrol. A 35% plurality of all survey respondents said they had such contacts, including 45% of Havre de Grace, 40% of Bel Air, 36% each of Central Harford County and Aberdeen, 31% of South Harford County and 30% of North Harford County.

Among White respondents, 40% had so-called other contact with the police, as did 24% of Blacks and 34% of Hispanics. When all respondents were asked, “thinking about your most recent contact with a police officer or Sheriff’s Deputy, were you satisfied or dissatisfied with your interaction,” a 98% near unanimous majority of respondents said they were satisfied (88%

“very satisfied”). Among regions of Harford County or the communities surveyed, 100% of North Harford were satisfied, 100% each of Central Harford County and Bel Air were satisfied, 97% of Southern Harford County, 93% of Aberdeen and 92% of Havre de Grace were satisfied with their interactions with the police.

When asked where they get most of their information about the Sheriff’s Office or their local police department, 23% of all respondents said “social media,” 19% said “word or mouth,” 17% said “television,” 11% said “the newspaper,” and 10% said “personal experience.”

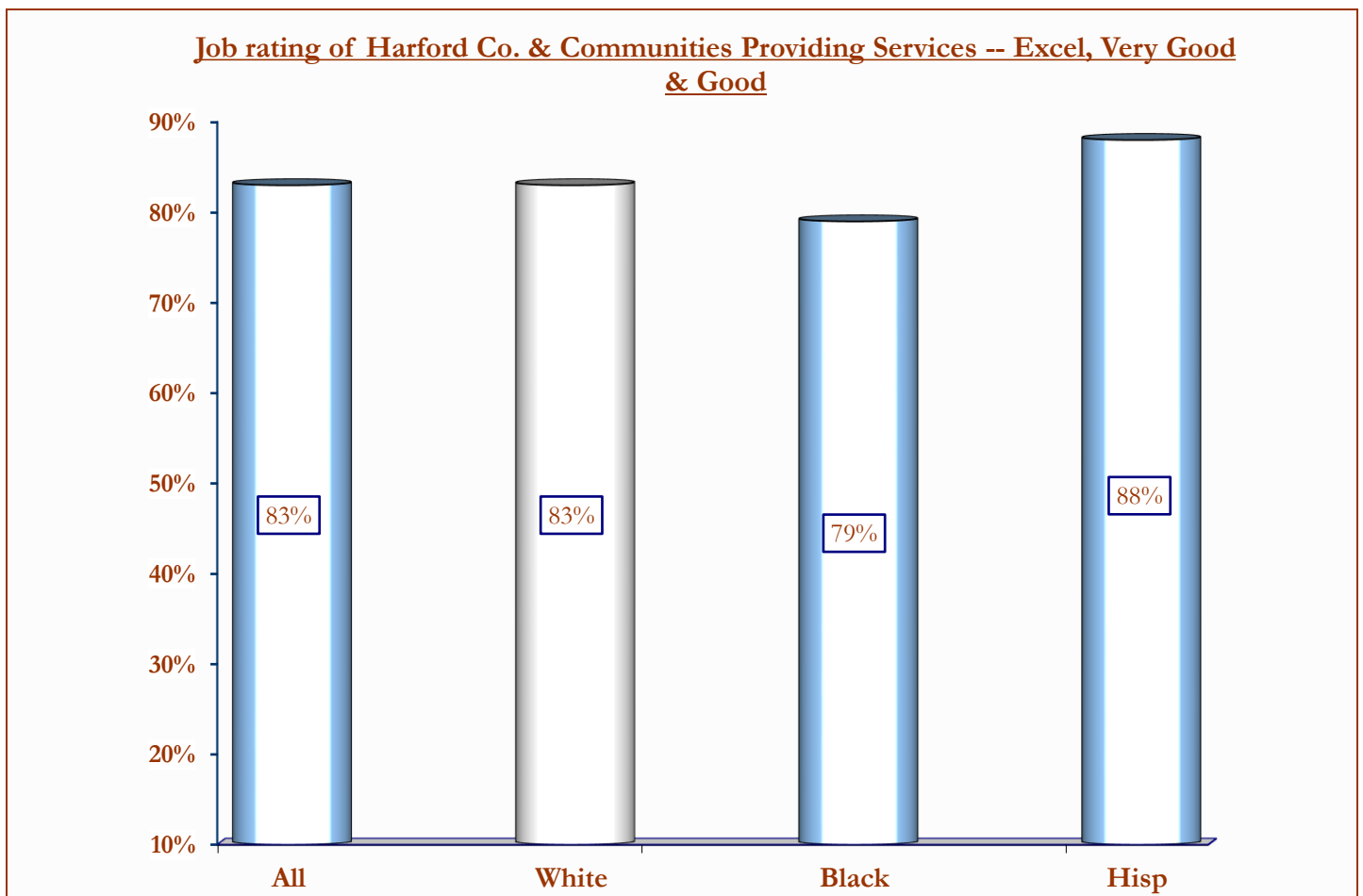
In North Harford County, 30% said “social media,” 24% said “word of mouth,” 14% said “television,” 9% said “police department/Sheriff’s Office website,” and 9% said “personal experience.” In Central Harford County, 25% said “social media,” 23% said “television,” 20% said “word of mouth,” and 11% said “newspaper.” In Southern Harford County, 22% said “social media,” 20% said “television,” 17% said “word of mouth,” 13% said “newspaper,” 8% said “personal experience,” and 7% said “police department/Sheriff’s Office website.” In Aberdeen, 25% said “word of mouth,” 21% said “television,” 18% said “social media,” 8% said “personal experience,” and 7% said “police department/Sheriff’s Office website.” In Bel Air, 21% said “social media,” 18% said “word of mouth,” 15% said “television,” 12% each said “newspaper” and “personal experience,” and 7% said “police department/Sheriff’s Office website.” Finally, in Havre de Grace, 26% said “social media,” 17% each said “word of mouth” and “personal experience,” 10% said “newspaper” and 9% said “police department/Sheriff’s Office website.”

QUESTION BY QUESTION ANALYSIS

Q.01: Rating the job done in providing County/City services

All respondents were asked to rate the job Harford County, Aberdeen, Bel Air or Havre de Grace has done providing services to its residents. The responses were:

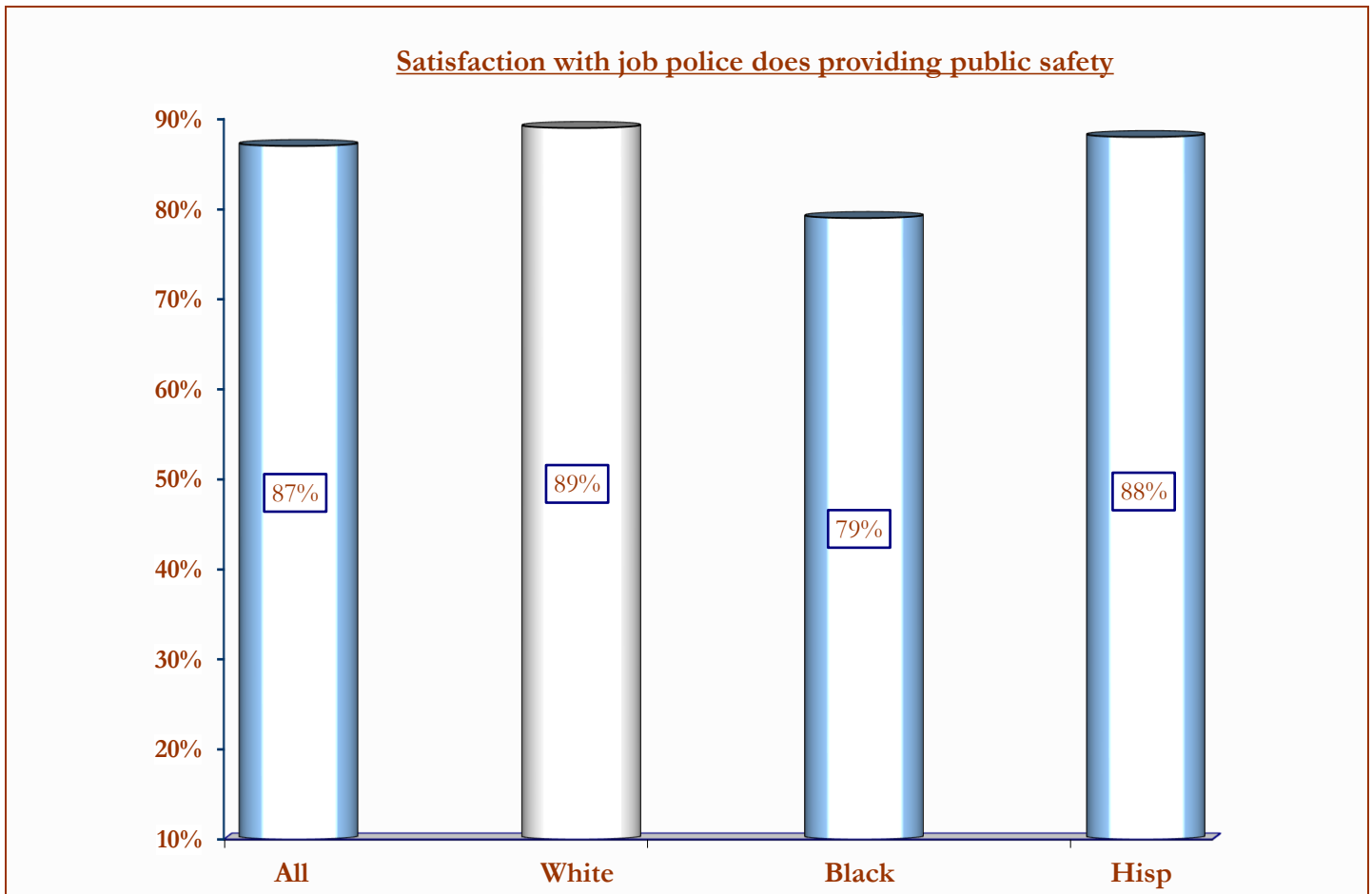
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
30%	35%	31%	25%	18%	36%	31%	Excellent
29%	39%	35%	26%	18%	28%	35%	Very good
59%	74%	66%	51%	36%	64%	66%	TOTAL POSITIVE
24%	11%	16%	27%	46%	25%	17%	Good
9%	11%	9%	12%	10%	5%	7%	TOTAL NEGATIVE
7%	11%	4%	8%	8%	5%	4%	Fair
2%	---	5%	4%	2%	---	3%	Poor
8%	4%	9%	10%	8%	6%	10%	Undecided/Refused



Q.02: Satisfaction with public safety services

All respondents were asked, if they are satisfied or dissatisfied with the job their police department does providing public safety services to county residents? The responses were:

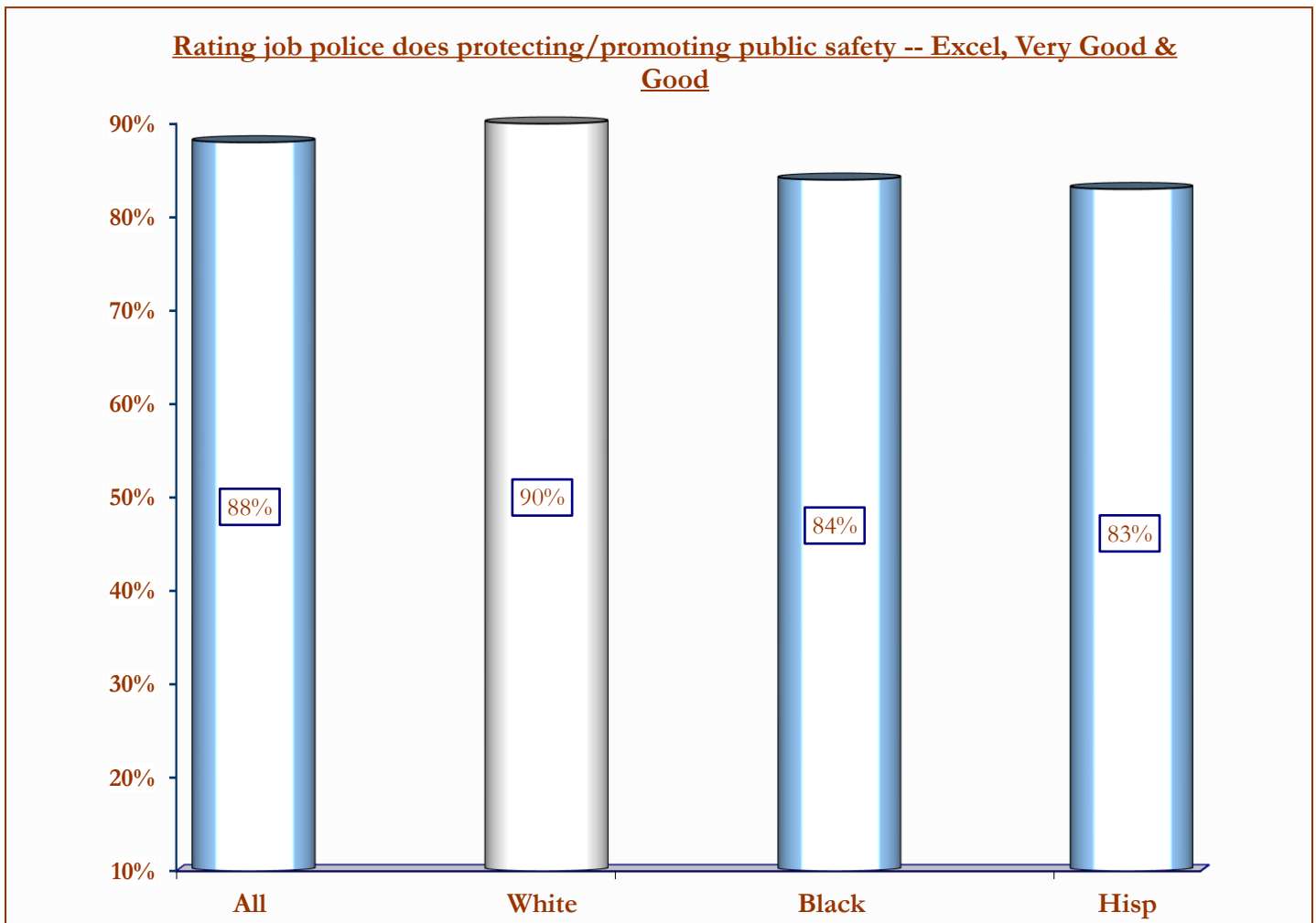
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
65%	67%	73%	60%	46%	75%	52%	Very satisfied
22%	22%	23%	26%	31%	15%	27%	Somewhat satisfied
87%	89%	96%	86%	77%	90%	79%	TOTAL SATISFIED
6%	7%	2%	6%	10%	7%	4%	Neither satisfied nor dissatisfied (<i>vol</i>)
4%	2%	--	6%	3%	1%	10%	TOTAL DISSATISFIED
2%	2%	---	2%	---	1%	10%	Somewhat dissatisfied
2%	---	---	4%	3%	---	---	Very dissatisfied
3%	2%	2%	2%	10%	2%	7%	Undecided/Refused



Q.03: Rating job of police in protecting and promoting public safety

All respondents were asked, overall, how they would rate the job their (Sheriff's Office, Police Department) does in protecting and promoting public safety in your community? The responses were:

<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
37%	41%	38%	34%	23%	45%	31%	Excellent
31%	33%	40%	27%	31%	33%	28%	Very good
68%	74%	78%	61%	54%	78%	59%	TOTAL POSITIVE
20%	20%	16%	21%	31%	14%	24%	Good
9%	6%	4%	15%	13%	3%	10%	TOTAL NEGATIVE
6%	6%	4%	10%	10%	1%	7%	Fair
3%	---	---	5%	3%	2%	3%	Poor
3%	---	2%	3%	2%	5%	7%	Undecided/Refused

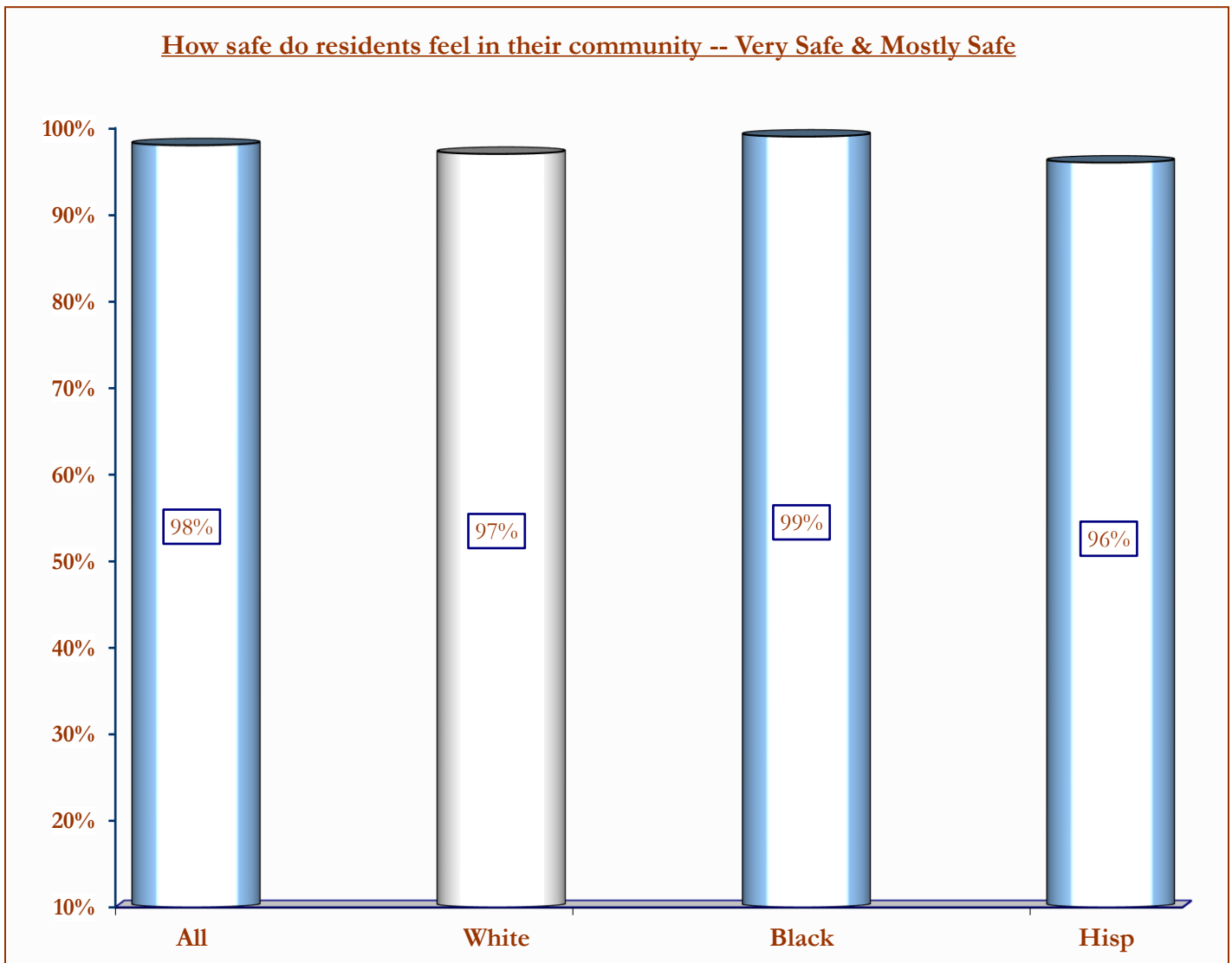


Q.04: How safe residents feel in their community

All respondents were asked, generally speaking, how safe they feel in their community

The responses were:

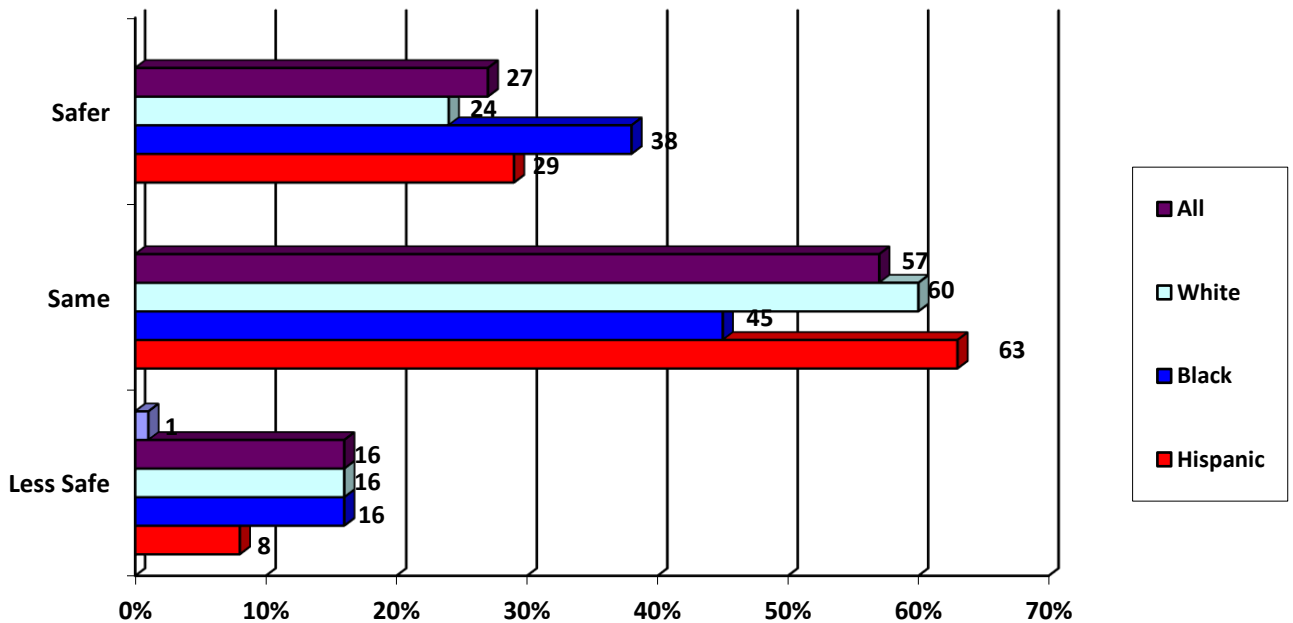
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
64%	67%	76%	59%	54%	64%	69%	Very safe
34%	31%	24%	37%	41%	34%	31%	Mostly safe
98%	98%	100%	96%	95%	98%	100%	TOTAL SAFE
2%	2%	---	4%	5%	1%	---	TOTAL UNSAFE
1%	2%	---	2%	3%	1%	---	Mostly unsafe
1%	---	---	2%	2%	---	---	Very unsafe
0%	---	---	---	---	1%	---	Undecided/Refused



Q.05: Do residents feel more or less safe over the past year

All respondents were asked if, over the past 12 months, they feel more safe or less safe in their community? The responses were:

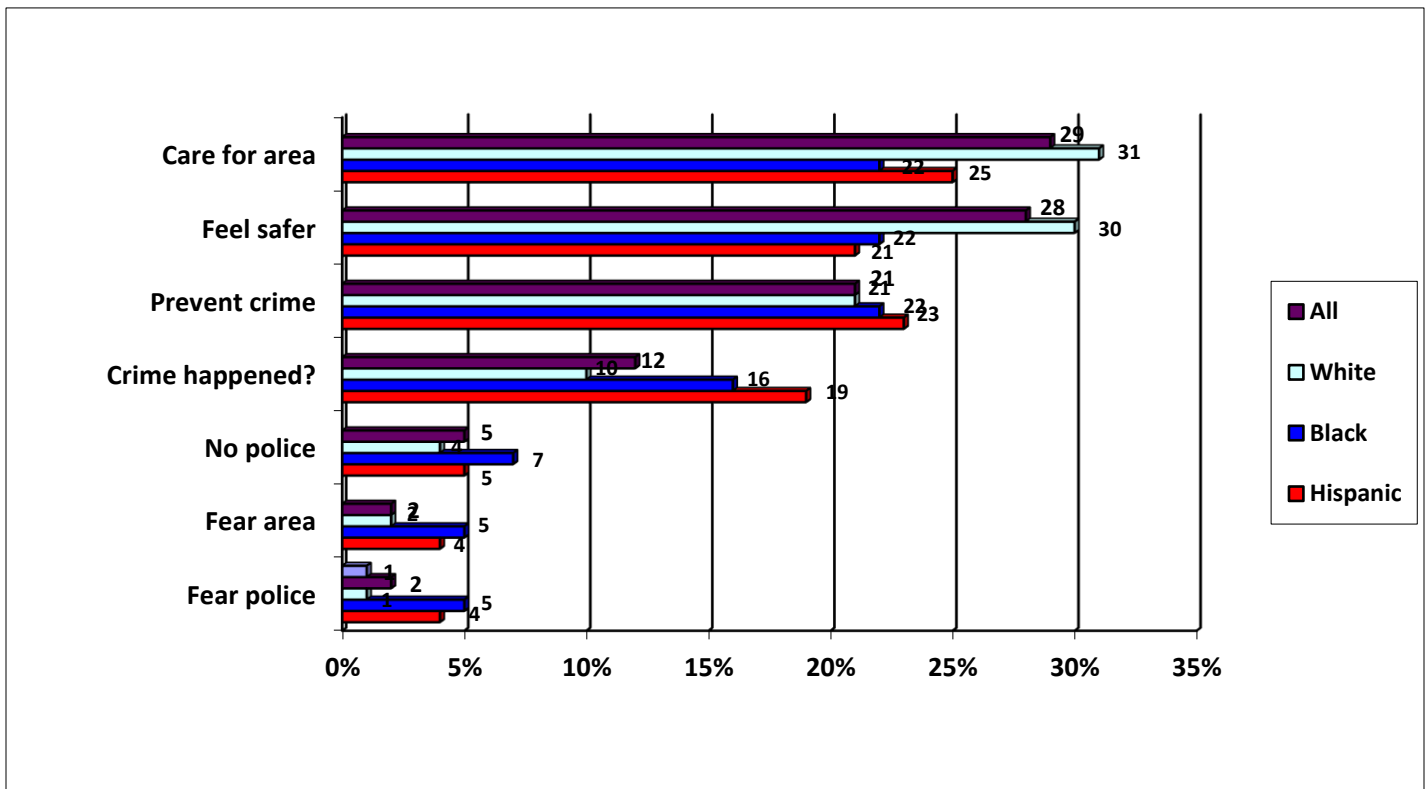
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
13%	17%	15%	17%	13%	7%	17%	Much safer
13%	11%	11%	13%	205	12%	11%	Somewhat safer
26%	28%	26%	30%	33%	19%	28%	TOTAL SAFER
57%	55%	58%	52%	49%	66%	62%	The same/no change (<i>volunteered</i>)
16%	17%	16%	17%	18%	14%	10%	TOTAL LESS SAFE
12%	15%	9%	11%	15%	13%	7%	Somewhat less safe
4%	2%	7%	6%	3%	1%	3%	Much less safe
1%	---	---	1%	---	1%	---	Undecided/Refused



Q.06: How residents feel when police are on patrol in their neighborhood

All respondents were asked, when they see (Police Officers/Sheriff's Deputies) patrolling in their neighborhood, whether on foot, bicycle, or in a vehicle, and not responding to a crime in progress, how it makes them feel (from a read list of six options). Multiple answers were allowed, and the responses were:

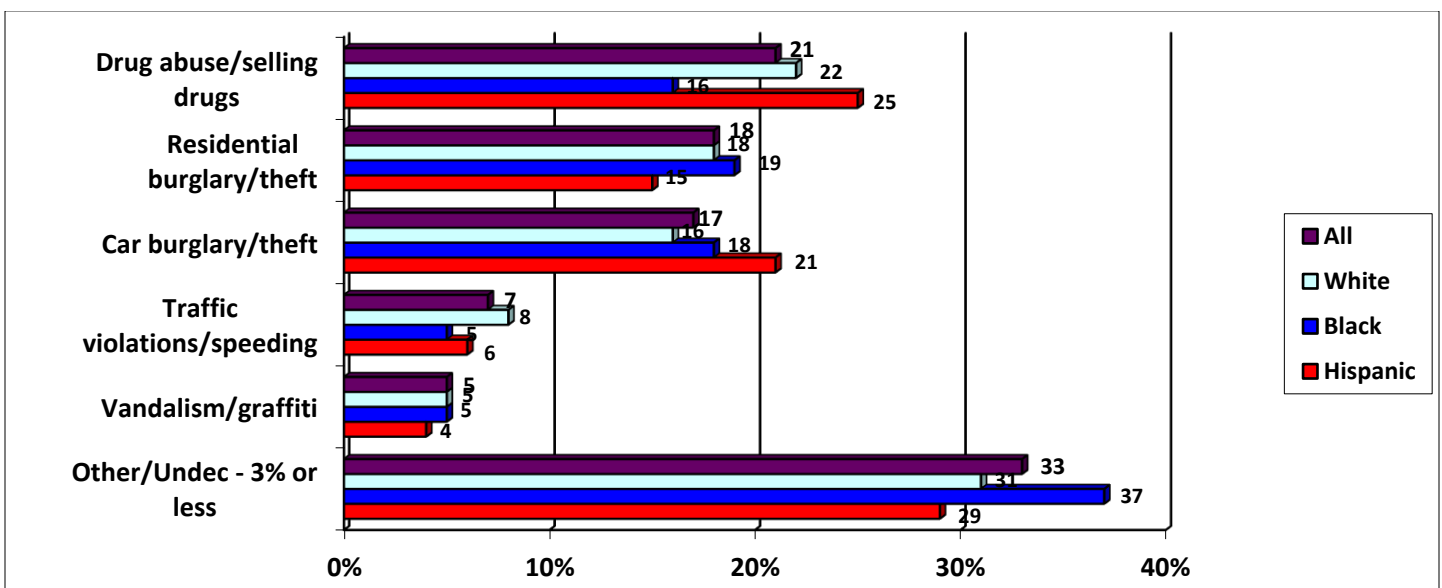
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
29%	29%	30%	26%	26%	32%	30%	You feel like police officers care about your neighborhood
28%	30%	30%	27%	24%	30%	25%	Make you feel safer
21%	22%	18%	19%	23%	24%	23%	You think they are looking to prevent a crime from occurring
12%	12%	12%	14%	14%	10%	10%	You wonder if a crime has occurred
5%	6%	5%	6%	9%	2%	3%	Do not recall seeing police patrol my neighborhood (<i>volunteered</i>)
2%	1%	3%	3%	1%	1%	3%	Make you fearful of neighborhood
2%	---	2%	3%	1%	0%	3%	Make you fearful of the police
1%	---	---	2%	2%	1%	3%	Undecided/Refused



Q.07: Reported biggest crime-related problems facing the community

All respondents were asked to describe what they feel are the three biggest crime-related problems currently facing their community. The top responses were:

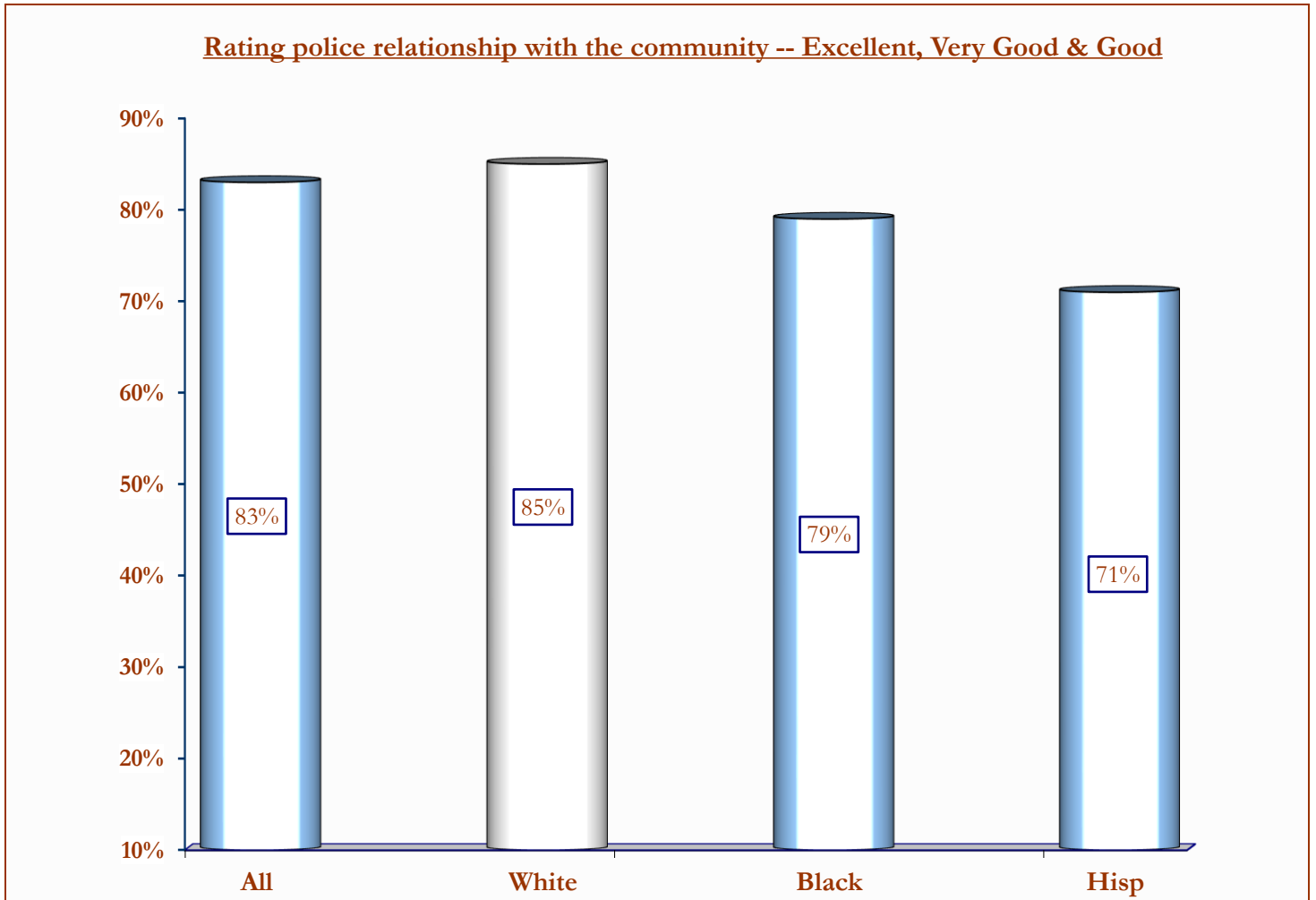
<u>TOTAL</u>	<u>COMB.</u>	<u>Q.07A</u> <u>“1st”</u>	<u>Q.07B</u> <u>“2nd”</u>	<u>Q.07C</u> <u>“3rd”</u>
Drug abuse/selling drugs	21%	28%	13%	9%
Residential burglary/theft	18%	10%	30%	21%
Car burglary/theft	17%	18%	16%	13%
Traffic violations/speeding	7%	6%	6%	13%
Vandalism/graffiti	5%	2%	9%	8%
Disorderly youth/gathering/loitering	3%	2%	4%	6%
Driving under the influence (alcohol/drugs)	3%	2%	4%	3%
Domestic violence	2%	1%	3%	---
Gun violence	2%	2%	2%	3%
Physical assault/fights	2%	0%	3%	6%
Disorderly conduct/public intoxication	1%	1%	2%	3%
Fraud/identity theft	1%	0%	0%	2%
Gang activity	1%	1%	2%	1%
Hate crimes/racial crimes	1%	1%	1%	---
Homelessness/panhandling	1%	1%	1%	1%
Homicide/murder	1%	---	0%	2%
Mugging	1%	1%	1%	---
Sexual assault/rape	1%	---	1%	2%
Shoplifting	1%	1%	---	1%
Underage drinking	1%	1%	1%	2%
Undecided/Refused	10%	21%	---	---



Q.08: Rating the relationship between the police and the community

All respondents were asked how they would describe the relationship between their community and their (Sheriff's Office/Police Department). The responses were:

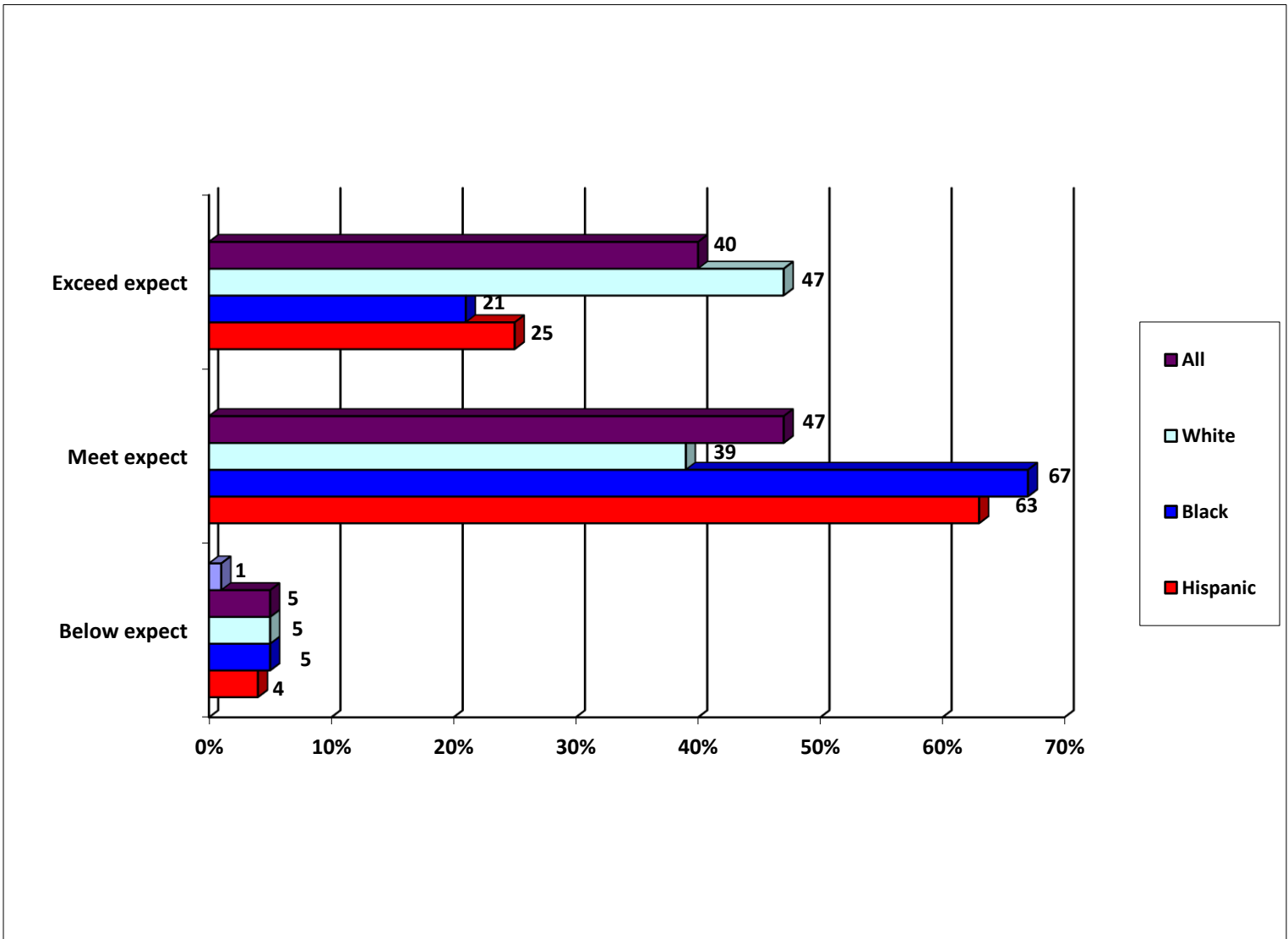
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
31%	37%	34%	25%	18%	36%	38%	Excellent
30%	33%	42%	27%	15%	34%	21%	Very good
61%	70%	76%	52%	33%	70%	59%	TOTAL POSITIVE
22%	26%	15%	20%	41%	19%	28%	Good
10%	2%	2%	19%	18%	3%	10%	TOTAL NEGATIVE
7%	2%	2%	13%	13%	2%	10%	Fair
3%	---	---	6%	5%	1%	---	Poor
7%	2%	7%	9%	8%	8%	3%	Undecided/Refused



Q.09: Expectations of law enforcement officers' attitudes and behavior

All respondents were asked how they would describe their local (Police Officers/Sheriff's Deputies) attitudes, behaviors, and professionalism toward citizens. The responses were

<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
18%	24%	18%	16%	3%	23%	17%	Significantly exceed expectations
22%	28%	20%	16%	28%	29%	14%	Exceed expectations, not significantly
40%	52%	38%	32%	31%	52%	31%	TOTAL EXCEED EXPECTATIONS
47%	37%	46%	51%	61%	37%	59%	Meet expectations
5%	2%	4%	8%	8%	2%	3%	TOTAL BELOW EXPECTATIONS
3%	2%	4%	4%	3%	2%	3%	Fall below expectations
2%	---	---	4%	5%	---	---	Fall significantly below expectations
8%	9%	12%	9%	---	9%	7%	Undecided/Refused



Q.10: Rating the competence of local Officers/ Deputies

All respondents were asked how they would describe the overall level of competence of their local (police officers/Sheriff’s deputies). The responses were:

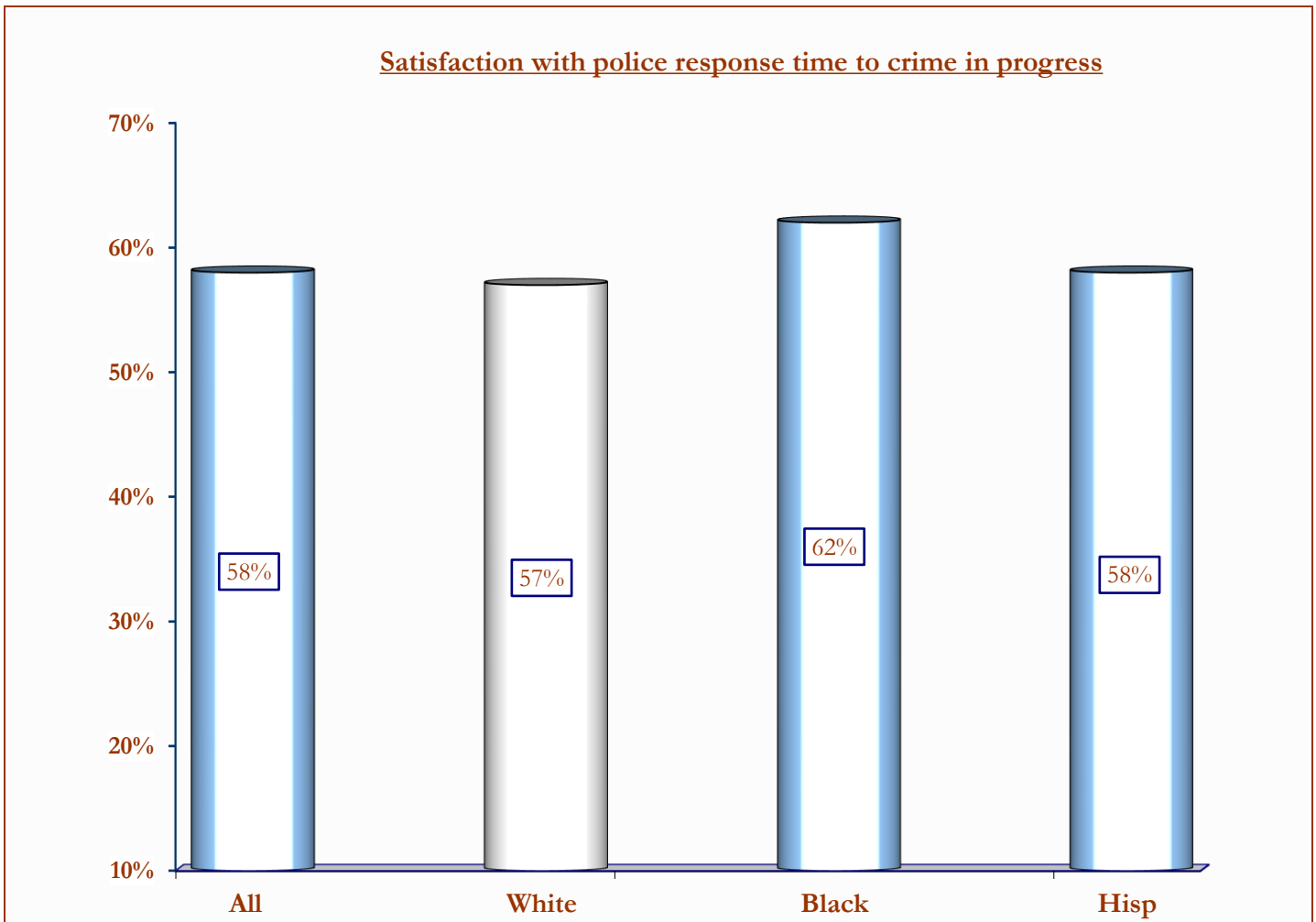
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
30%	35%	35%	26%	18%	35%	21%	Excellent
34%	44%	40%	31%	31%	33%	31%	Very good
64%	79%	75%	57%	49%	68%	52%	TOTAL POSITIVE
24%	13%	18%	28%	33%	23%	34%	Good
7%	4%	2%	12%	8%	3%	7%	TOTAL NEGATIVE
4%	2%	2%	6%	3%	3%	7%	Fair
3%	2%	---	6%	5%	---	---	Poor
5%	4%	5%	3%	10%	6%	7%	Undecided/Refused



Q.11: Satisfaction with response time to a crime in progress

Respondents were asked if they were satisfied or dissatisfied with response time of their local (Police Officers/Sheriff's Deputies) to a crime in progress. The response were:

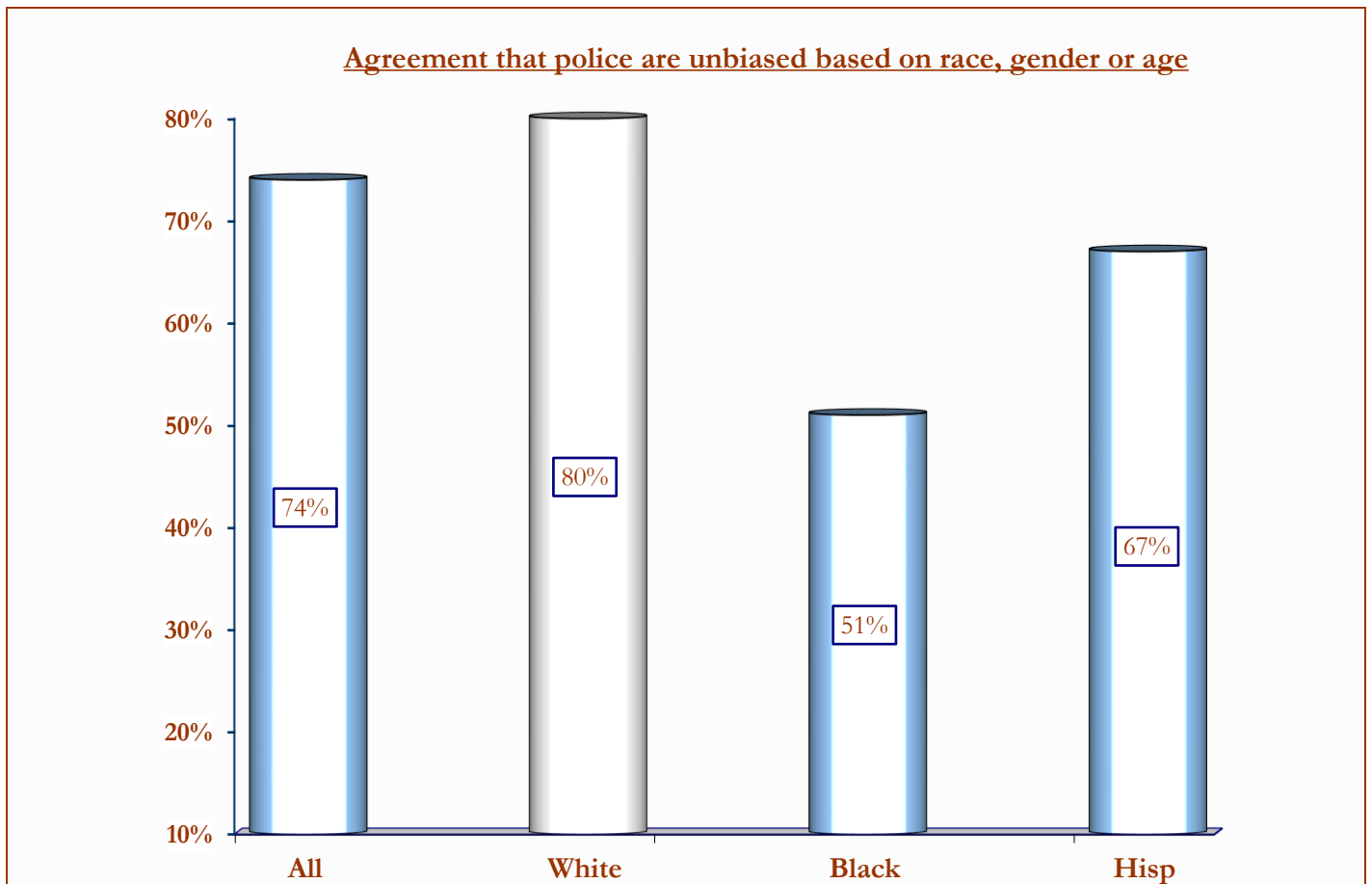
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
42%	36%	42%	51%	26%	38%	41%	Very satisfied
16%	11%	14%	12%	25%	19%	28%	Somewhat satisfied
58%	50%	56%	63%	51%	57%	69%	TOTAL SATISFIED
15%	30%	13%	10%	16%	16%	7%	Neither satisfied nor dissatisfied (<i>vol</i>)
4%	4%	2%	6%	5%	1%	3%	TOTAL DISSATISFIED
1%	2%	2%	1%	---	1%	---	Somewhat dissatisfied
3%	2%	---	5%	5%	---	3%	Very dissatisfied
23%	16%	29%	21%	28%	26%	21%	Undecided/Refused



Q.12: Agreement that law enforcement is free from bias

Respondents were asked if they believe that their community's (Police Officers/Sheriff's Deputies) are free from bias and enforce the law in a fair and impartial manner, regardless of race, gender, or age. The responses were:

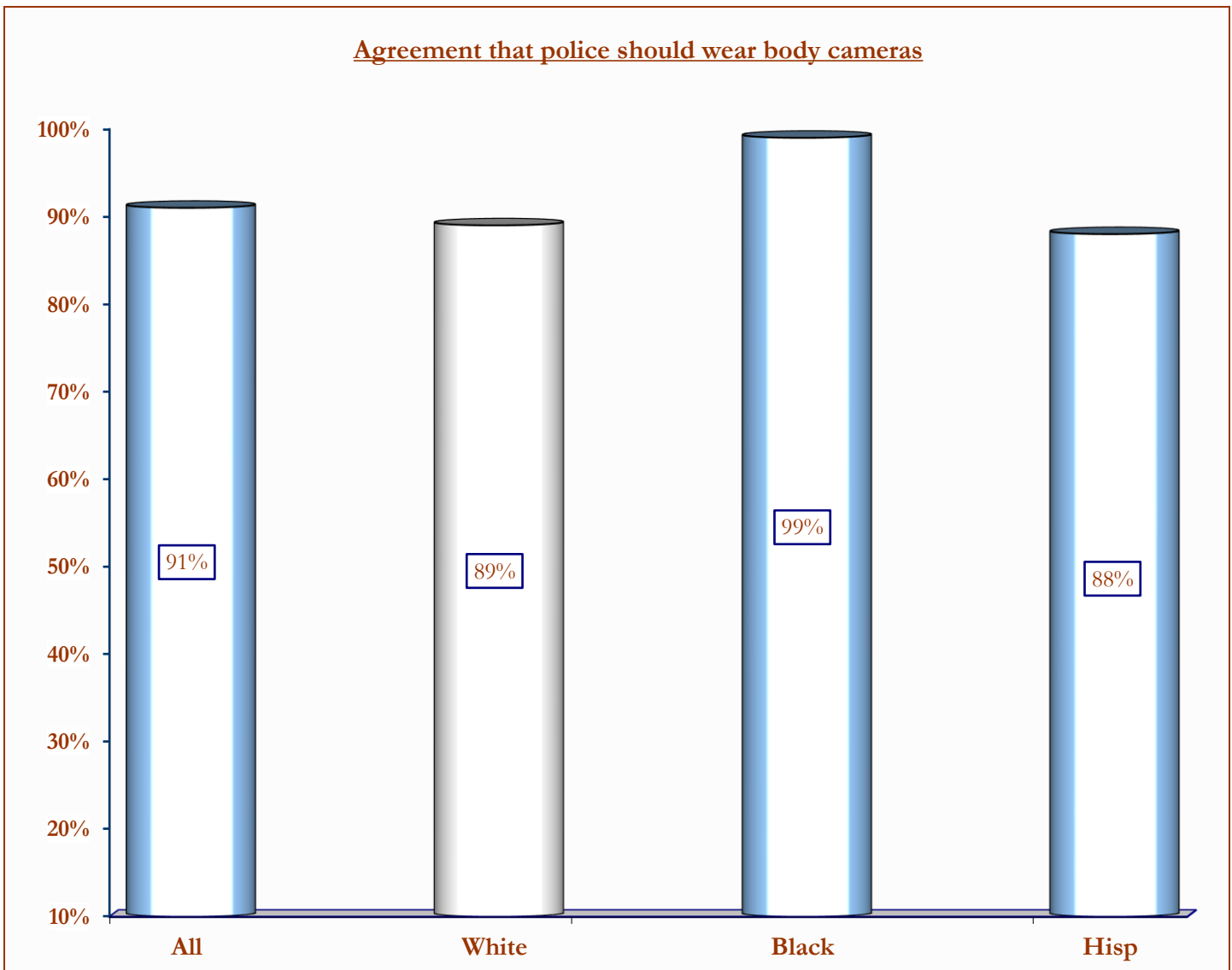
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
50%	65%	51%	47%	39%	54%	34%	Strongly agree
24%	15%	31%	22%	36%	22%	28%	Somewhat agree
74%	80%	82%	69%	75%	76%	62%	TOTAL AGREE
8%	7%	2%	11%	10%	7%	7%	Neither agree nor disagree (<i>volunteered</i>)
11%	6%	7%	14%	10%	13%	14%	TOTAL DISAGREE
7%	4%	7%	6%	8%	9%	10%	Somewhat disagree
4%	2%	---	8%	2%	4%	4%	Strongly disagree
7%	7%	9%	6%	5%	4%	17%	Undecided/Refused



Q.13: Agreement that law enforcement should wear body cameras

Respondents were asked if, in order to ensure transparency, they think that all (Police Officers/Sheriff's Deputies) should wear body cameras while interacting with the public in Harford County. The responses were:

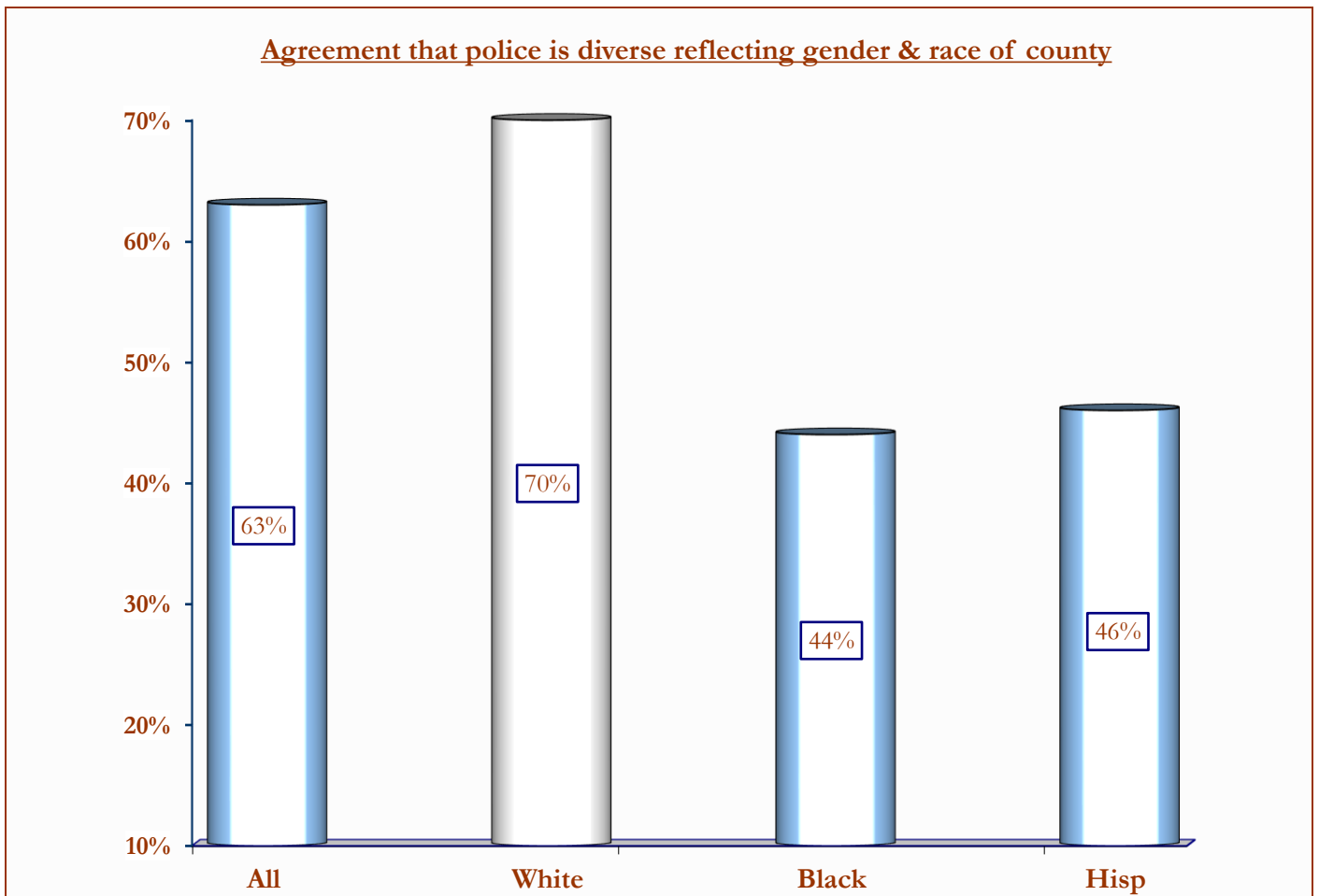
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
76%	59%	73%	86%	85%	70%	73%	Strongly agree
15%	33%	18%	9%	7%	16%	17%	Somewhat agree
91%	92%	91%	95%	92%	86%	90%	TOTAL AGREE
3%	4%	---	2%	3%	5%	---	Neither agree nor disagree (<i>vol</i>)
6%	4%	9%	3%	5%	9%	7%	TOTAL DISAGREE
3%	4%	2%	2%	5%	5%	4%	Somewhat disagree
3%	---	7%	1%	---	4%	3%	Strongly disagree
0%	---	---	---	---	---	3%	Undecided/Refused



Q.14: Agreement that law enforcement is diverse and reflective of gender and race

Respondents were asked if they believe that (Police Officers/Sheriff’s Deputies) are comprised of a diverse workforce that reflects the gender and race of the population of Harford County. The responses were:

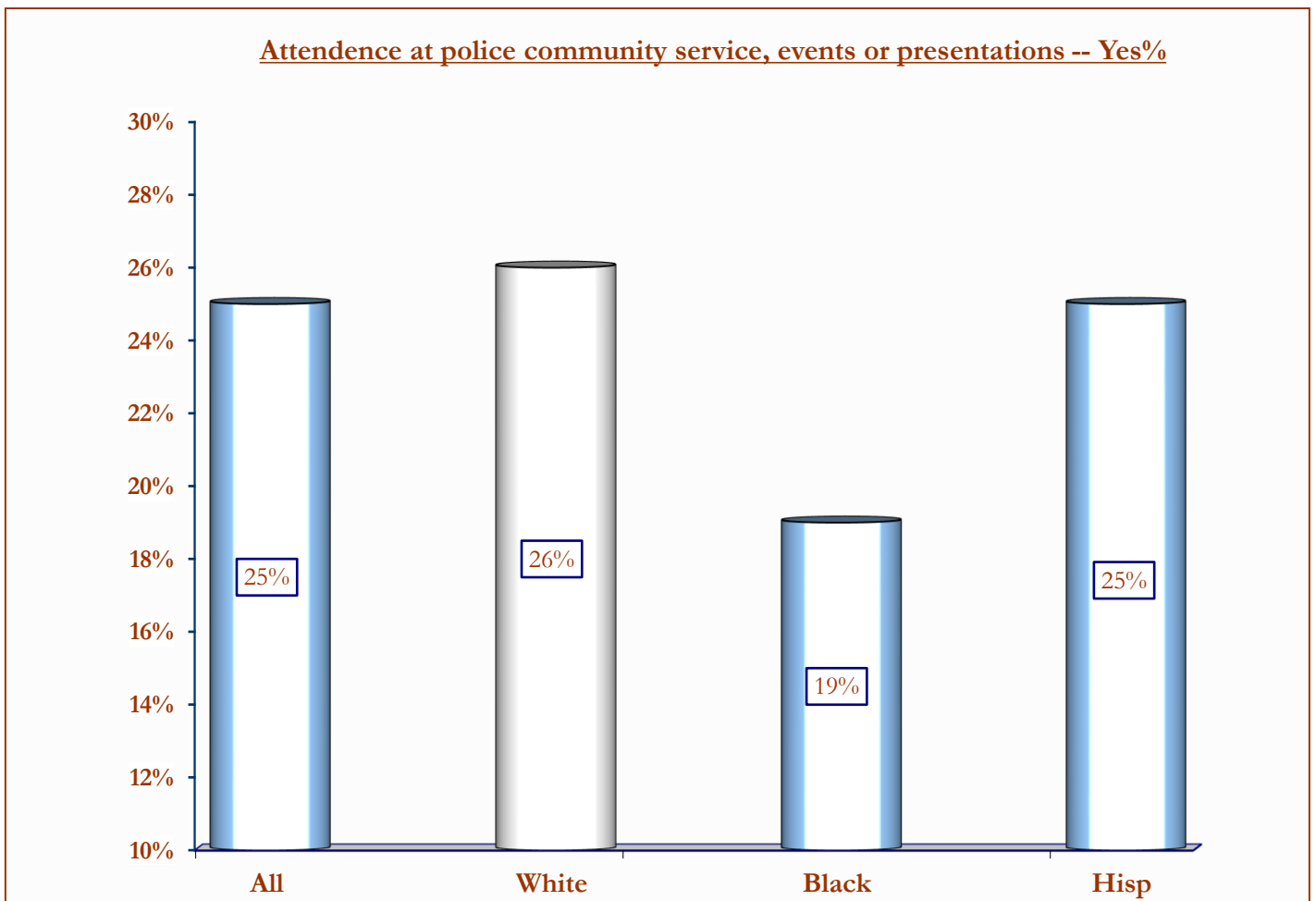
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
40%	46%	40%	39%	33%	43%	31%	Strongly agree
23%	30%	22%	19%	34%	23%	24%	Somewhat agree
63%	76%	62%	58%	67%	66%	55%	TOTAL AGREE
6%	11%	4%	6%	8%	6%	3%	Neither agree nor disagree (<i>vol</i>)
17%	4%	14%	25%	23%	10%	21%	TOTAL DISAGREE
8%	2%	9%	7%	13%	7%	14%	Somewhat disagree
9%	2%	5%	18%	10%	3%	7%	Strongly disagree
14%	9%	20%	11%	2%	18%	21%	Undecided/Refused



Q.15: Attendance at community service and outreach events

Respondents were asked if they have ever attended any community service, outreach events, or presentations hosted by either their local police department or the Harford County Sheriff's Office. The responses were:

<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
6%	4%	6%	5%	2%	8%	21%	Yes, local police
11%	18%	16%	8%	3%	12%	---	Yes, HCSO
8%	---	5%	5%	5%	12%	24%	Yes, both
25%	22%	27%	18%	10%	32%	45%	TOTAL YES
74%	76%	69%	81%	90%	68%	55%	No, neither
1%	2%	4%	1%	---	---	---	Undecided/Refused



Q.16: Contact with law enforcement over the past year

Respondents were asked to describe under what circumstances they had contact with their (Sheriff’s Office/Police Department) or its Officers or Deputies in the past 12 months. The responses were:

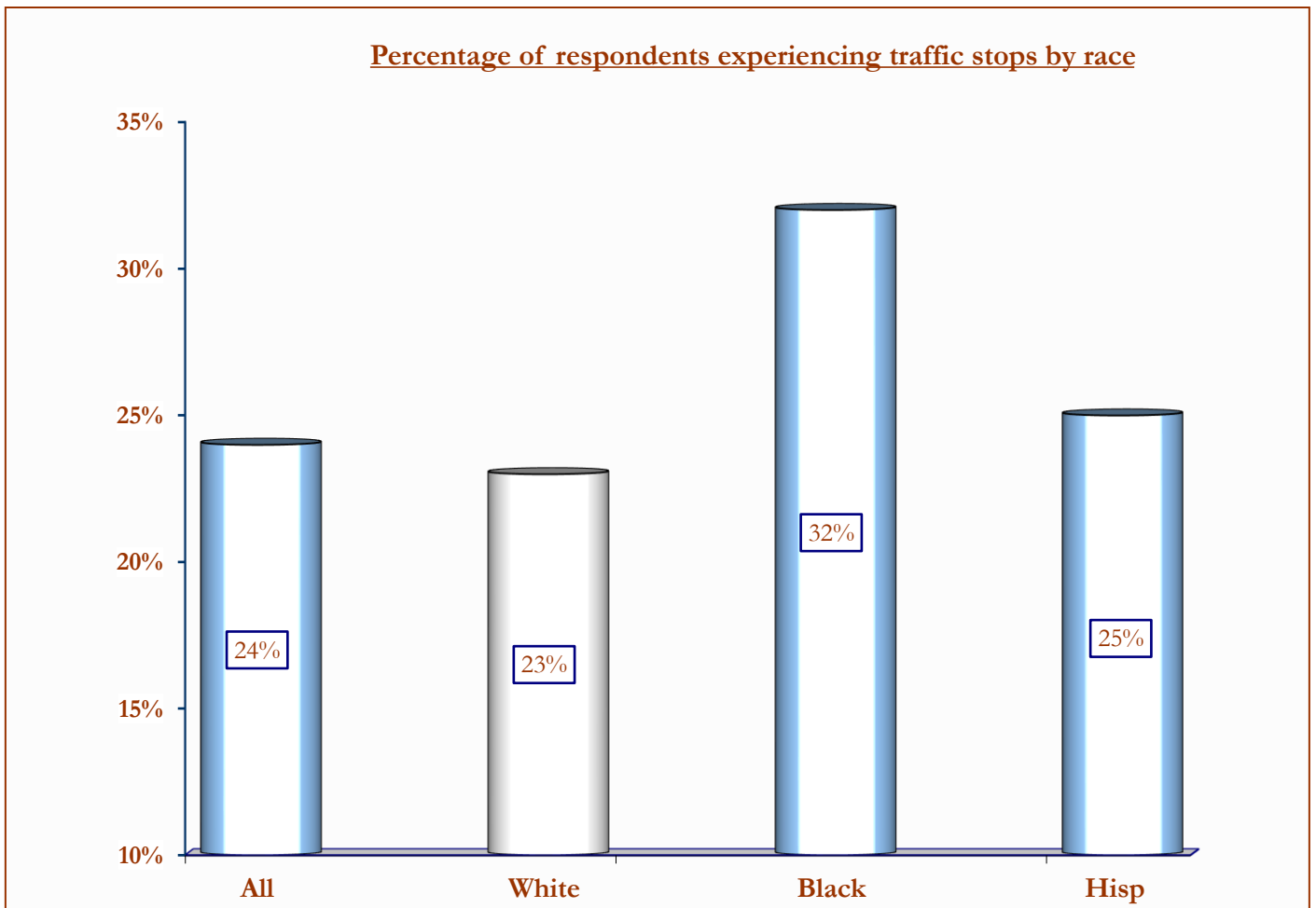
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
10%	19%	7%	9%	10%	12%	3%	Traffic stop
8%	6%	10%	5%	2%	11%	17%	Community event
5%	2%	2%	10%	---	3%	6%	Victim of a crime
5%	4%	---	6%	7%	4%	3%	Traffic accident
5%	6%	3%	5%	7%	3%	9%	Crime prevention contact
4%	4%	2%	6%	2%	4%	9%	Witness to a crime
3%	6%	---	4%	2%	1%	6%	Foot patrol contact
2%	4%	7%	1%	2%	1%	---	Friends/neighbors are police
2%	---	---	1%	2%	5%	3%	At my work – Casual conversation
1%	---	2%	1%	---	---	3%	Car patrol contact
1%	---	---	1%	---	2%	3%	School resource officer
0%	---	---	1%	2%	---	---	Bike patrol contact
0%	2%	---	---	---	1%	---	Tree down in the road
0%	2%	---	---	---	---	---	Son was trespassing at school
0%	---	---	1%	---	---	---	Papers were being served
0%	---	---	1%	---	---	---	Welfare check
0%	---	---	1%	---	---	---	Dispute with the neighbor
0%	---	---	---	2%	---	---	Dog got loose
0%	---	---	---	2%	1%	---	Medication drop-off
0%	---	---	---	---	1%	---	To obtain a gambling license
0%	---	---	---	---	---	3%	Medical response for my neighbor
10%	6%	7%	5%	14%	8%	---	Undecided/Refused
44%	39%	60%	42%	46%	43%	37%	Have not had contact

<u>All</u>	<u>White</u>	<u>Black</u>	<u>Hispanic</u>	
10%	9%	14%	15%	Traffic stop
8%	9%	3%	8%	Community event
5%	4%	8%	0%	Victim of a crime
5%	5%	5%	4%	Traffic accident
5%	4%	9%	4%	Crime prevention contact
4%	4%	6%	4%	Witness to a crime
3%	3%	3%	8%	Foot patrol contact
2%	2%	0%	4%	Friends/neighbors are police
2%	3%	0%	4%	At work – Casual conversation
1%	1%	0%	0%	Car patrol contact
1%	1%	1%	0%	School resource officer
7%	7%	1%	15%	Undecided/Refused
44%	45%	43%	31%	Have not had contact

Q.17: Respondent contact for traffic stops

Respondents were asked, specifically, in the past 12 months, how many times they had any contact with the (Police Officers’/Sheriff’s Deputies) for traffic-related issues such as citations, warnings, or crashes. The responses were:

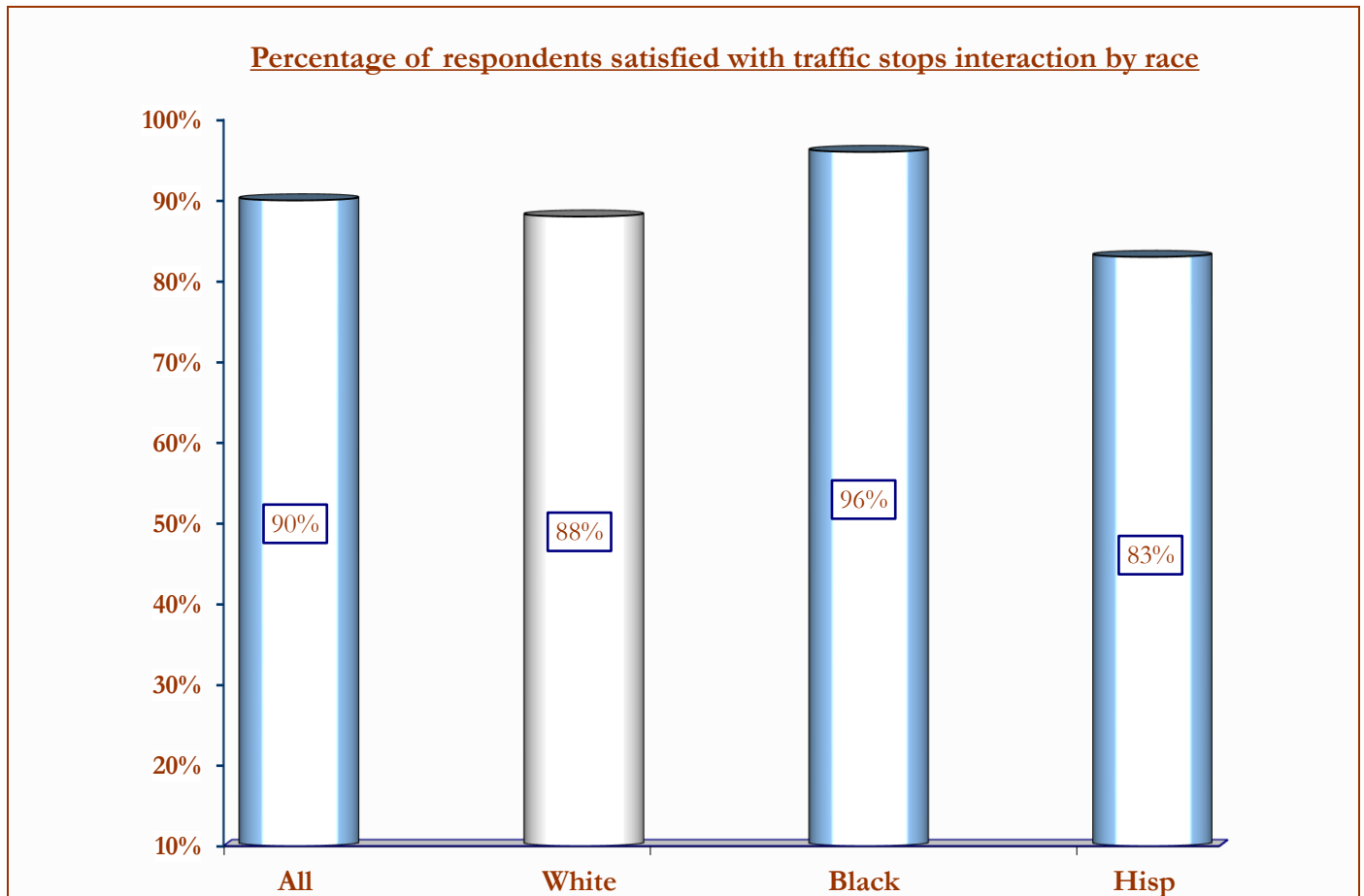
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
76%	70%	78%	76%	80%	74%	79%	Never
21%	24%	16%	21%	20%	25%	14%	Once
2%	6%	4%	2%	---	1%	7%	Twice
1%	---	---	1%	---	---	---	Three times
0%	---	2%	---	---	---	---	Four or more times
.0285	0.370	0.309	0.286	0.205	0.267	0.276	MEAN



Q.18: Satisfaction with most recent traffic stop interaction

Among those respondents that had contact with the (Police Officers’/Sheriff’s Deputies) for traffic-related issues such as citations, warnings, or crashes, the following satisfaction ratings were issued:

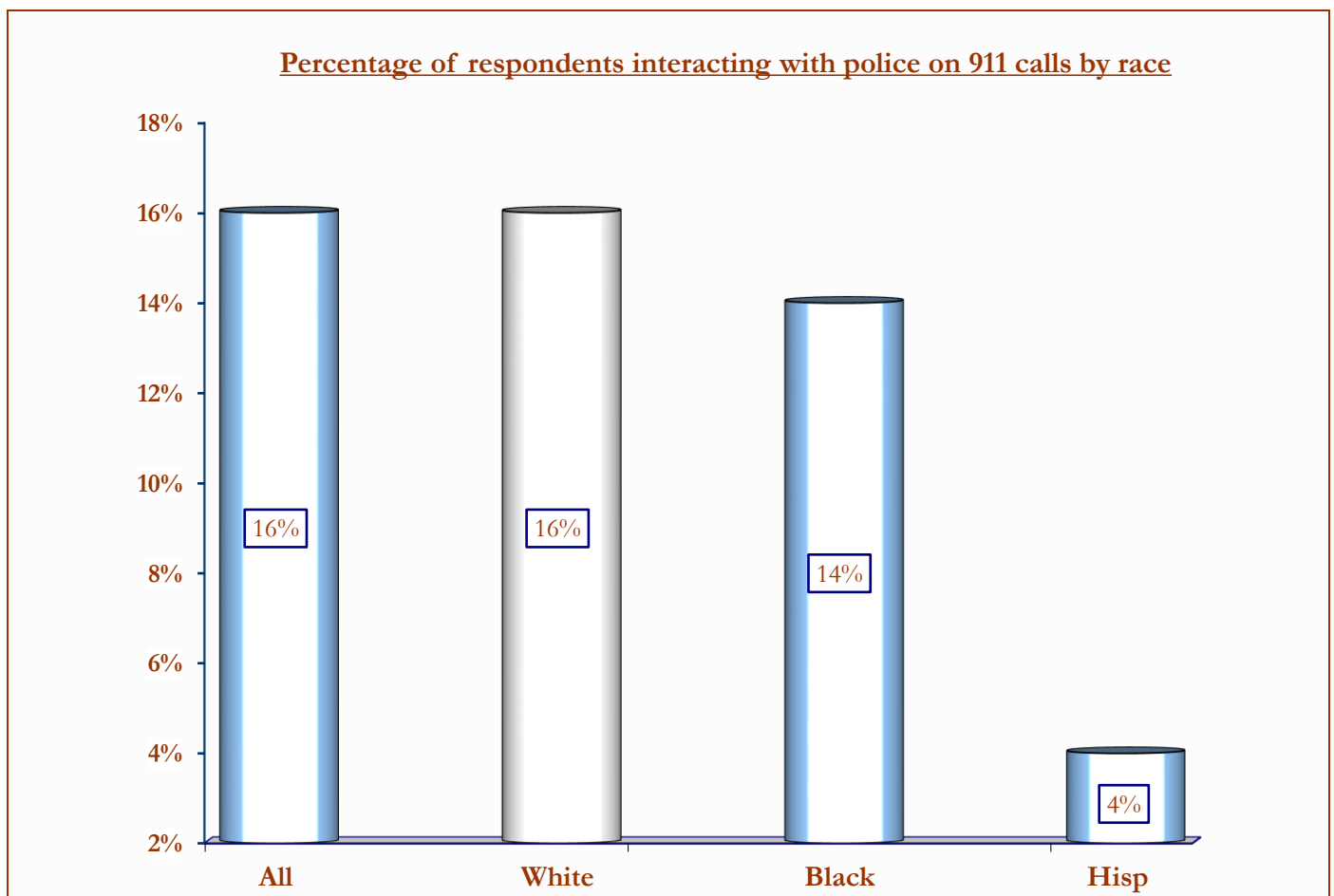
<u>TOTAL</u> N=97	<u>North</u> N=14	<u>Central</u> N=12	<u>South</u> N=30	<u>ABD</u> N=8	<u>BEL</u> N=27	<u>HDG</u> N=6	
74%	79%	58%	80%	62%	78%	67%	Very satisfied
16%	14%	25%	13%	13%	14%	16%	Somewhat satisfied
90%	93%	83%	93%	75%	92%	83%	TOTAL SATISFIED
1%	---	---	---	13%	---	---	Neither satisfied nor dissatisfied (<i>vol</i>)
8%	7%	17%	7%	12%	4%	17%	TOTAL DISSATISFIED
4%	---	9%	4%	---	4%	17%	Somewhat dissatisfied
4%	7%	8%	3%	12%	---	---	Very dissatisfied



Q.19: Respondent contact for 911 emergency calls

Respondents were asked, specifically, in the past 12 months, how many times they had any contact with the (Police Officers’/Sheriff’s Deputies) for 911 emergency calls. The responses were:

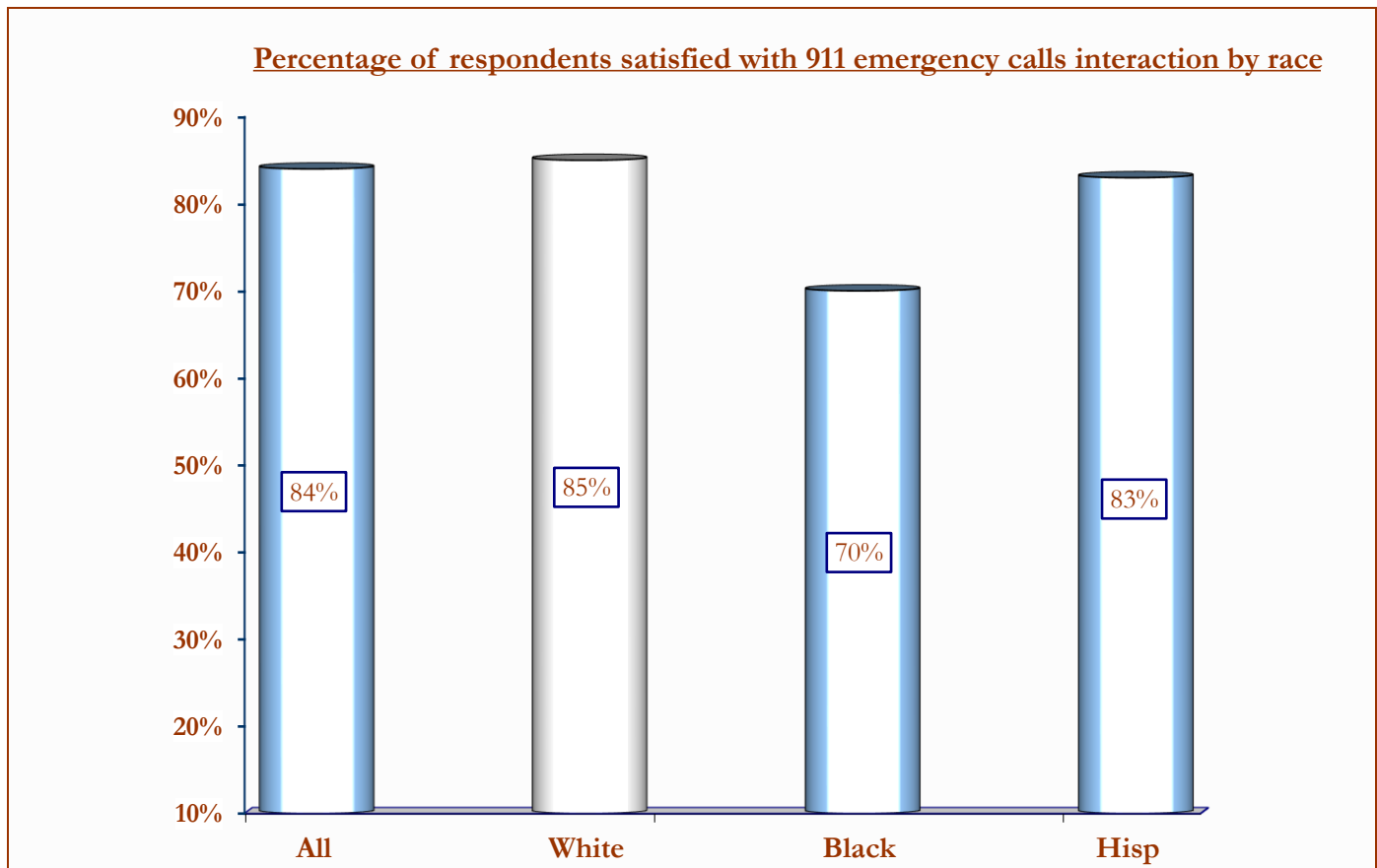
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
84%	76%	85%	83%	95%	87%	79%	Never
11%	17%	13%	13%	3%	10%	7%	Once
2%	---	---	2%	2%	2%	7%	Twice
1%	7%	---	---	---	---	---	Three times
2%	---	2%	2%	---	1%	7%	For or more times
0.333	0.370	0.582	0.254	0.077	0.181	1.034	MEAN



Q.20: Satisfaction with most recent 911 emergency call

Among those respondents that had contact with the (Police Officers’/Sheriff’s Deputies) for an issue related to a 911 emergency call, the following satisfaction ratings were issued:

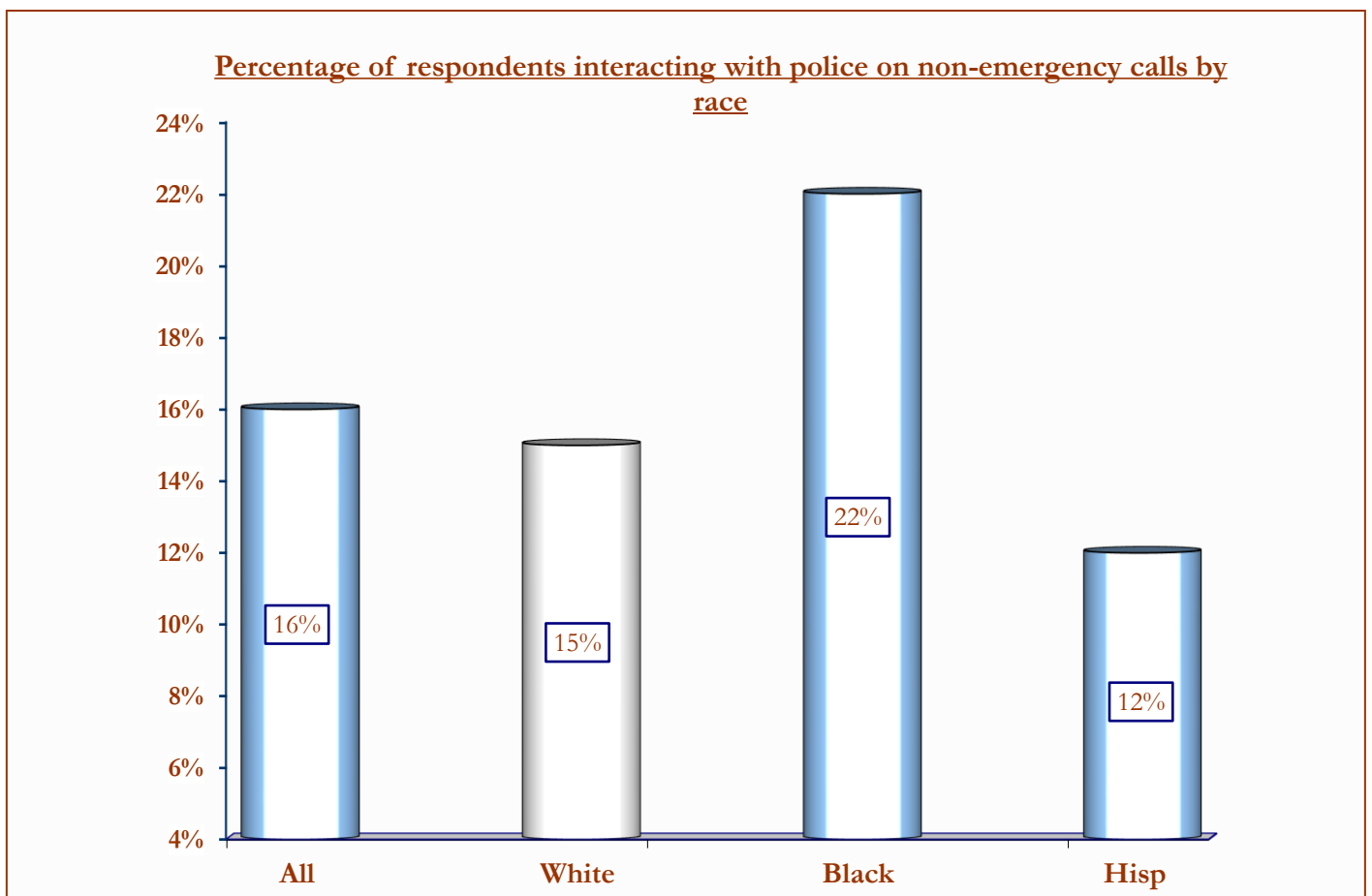
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
<u>N=62</u>	<u>N=11</u>	<u>N=8</u>	<u>N=21</u>	<u>N=2</u>	<u>N=14</u>	<u>N=6</u>	
69%	73%	88%	57%	100%	79%	50%	Very satisfied
15%	9%	12%	19%	---	14%	33%	Somewhat satisfied
84%	82%	100%	76%	100%	93%	83%	TOTAL SATISFIED
3%	9%	---	---	---	7%	---	Neither satisfied nor dissatisfied (<i>vol</i>)
13%	9%	---	24%	---	---	17%	TOTAL DISSATISFIED
5%	---	---	5%	---	---	17%	Somewhat dissatisfied
8%	9%	---	19%	---	---	---	Very dissatisfied



Q.21: Respondent contact for non-emergency calls

Respondents were asked, specifically, in the past 12 months, how many times they had any contact with the (Police Officers’/Sheriff’s Deputies) for non-emergency calls. The responses were:

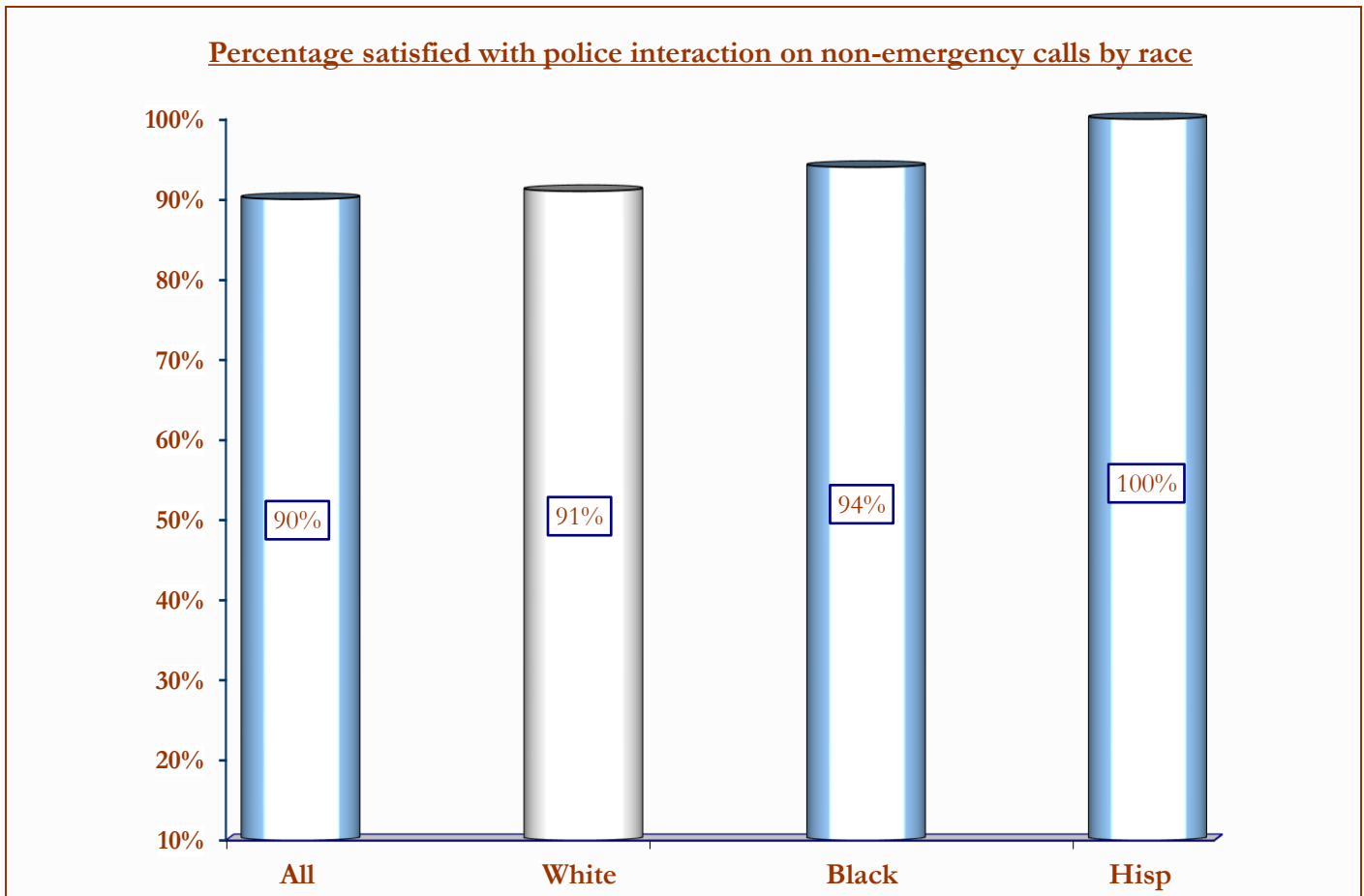
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
84%	76%	96%	82%	87%	84%	76%	Never
9%	15%	4%	7%	5%	11%	10%	Once
4%	2%	---	6%	5%	4%	3%	Twice
1%	---	---	2%	---	---	7%	Three times
2%	7%	---	3%	3%	1%	4%	For or more times
0.395	1.022	0.036	0.468	0.282	0.229	0.517	MEAN



Q.22: Satisfaction with most recent for non-emergency call

Among those respondents that had contact with the (Police Officers’/Sheriff’s Deputies) for an issue related to a non-emergency call, the following satisfaction ratings were issued:

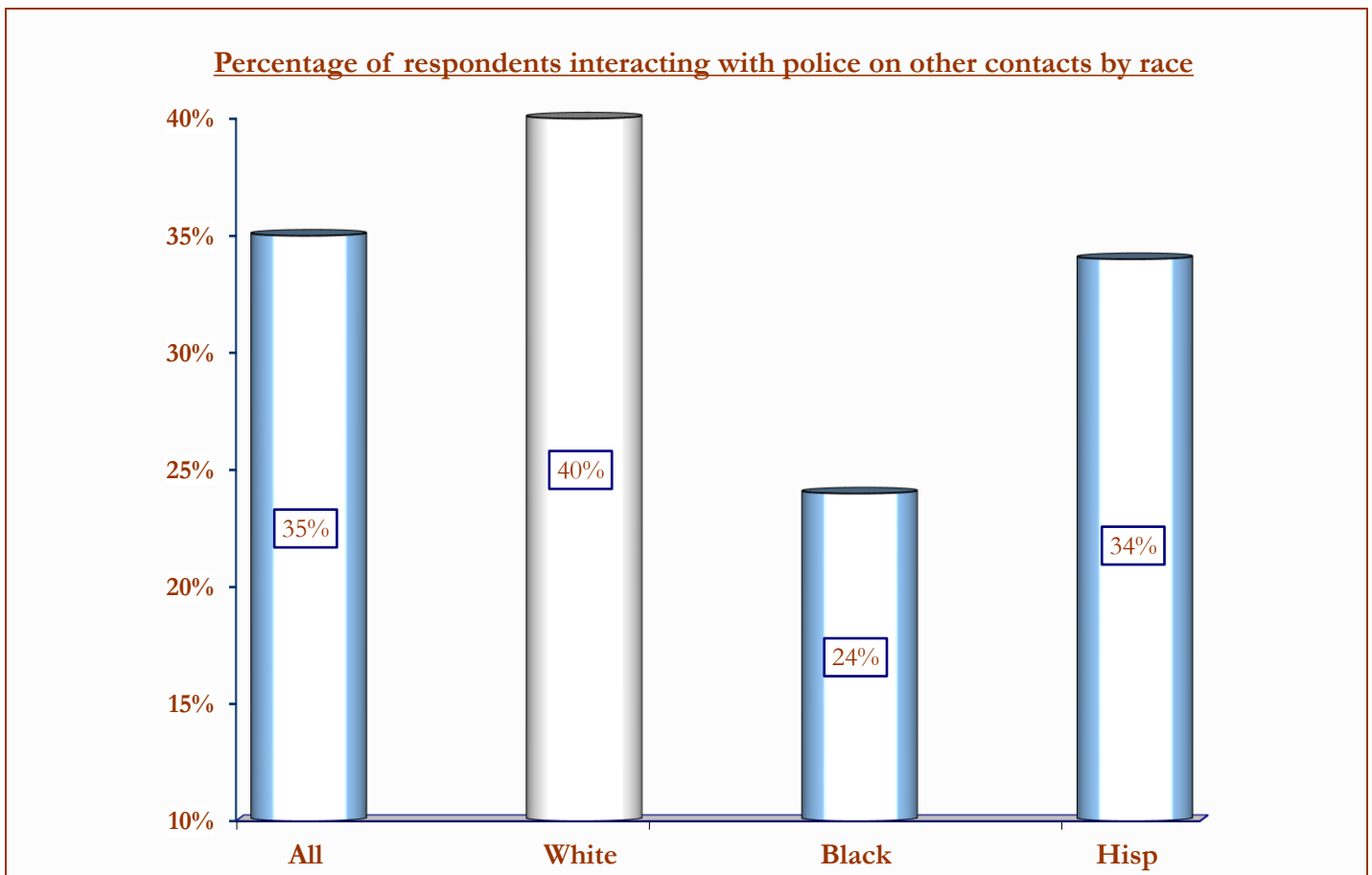
<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
<u>N=64</u>	<u>N=11</u>	<u>N=2</u>	<u>N=22</u>	<u>N=5</u>	<u>N=17</u>	<u>N=7</u>	
70%	82%	100%	64%	80%	65%	71%	Very satisfied
20%	18%	---	18%	---	29%	29%	Somewhat satisfied
90%	100%	100%	82%	80%	94%	100%	TOTAL SATISFIED
2%	---	---	---	20%	---	---	Neither satisfied nor dissatisfied (<i>vol</i>)
8%	---	---	18%	---	6%	---	TOTAL DISSATISFIED
3%	---	---	4%	---	6%	---	Somewhat dissatisfied
5%	---	---	14%	---	---	---	Very dissatisfied



Q.23: Respondent contact with the police for other interactions

Respondents were asked, specifically, in the past 12 months, how many times they had any contact with the (Police Officers’/Sheriff’s Deputies) for any other interactions, such as at a community meeting or simply talking with an officer while he or she was on patrol. The responses were:

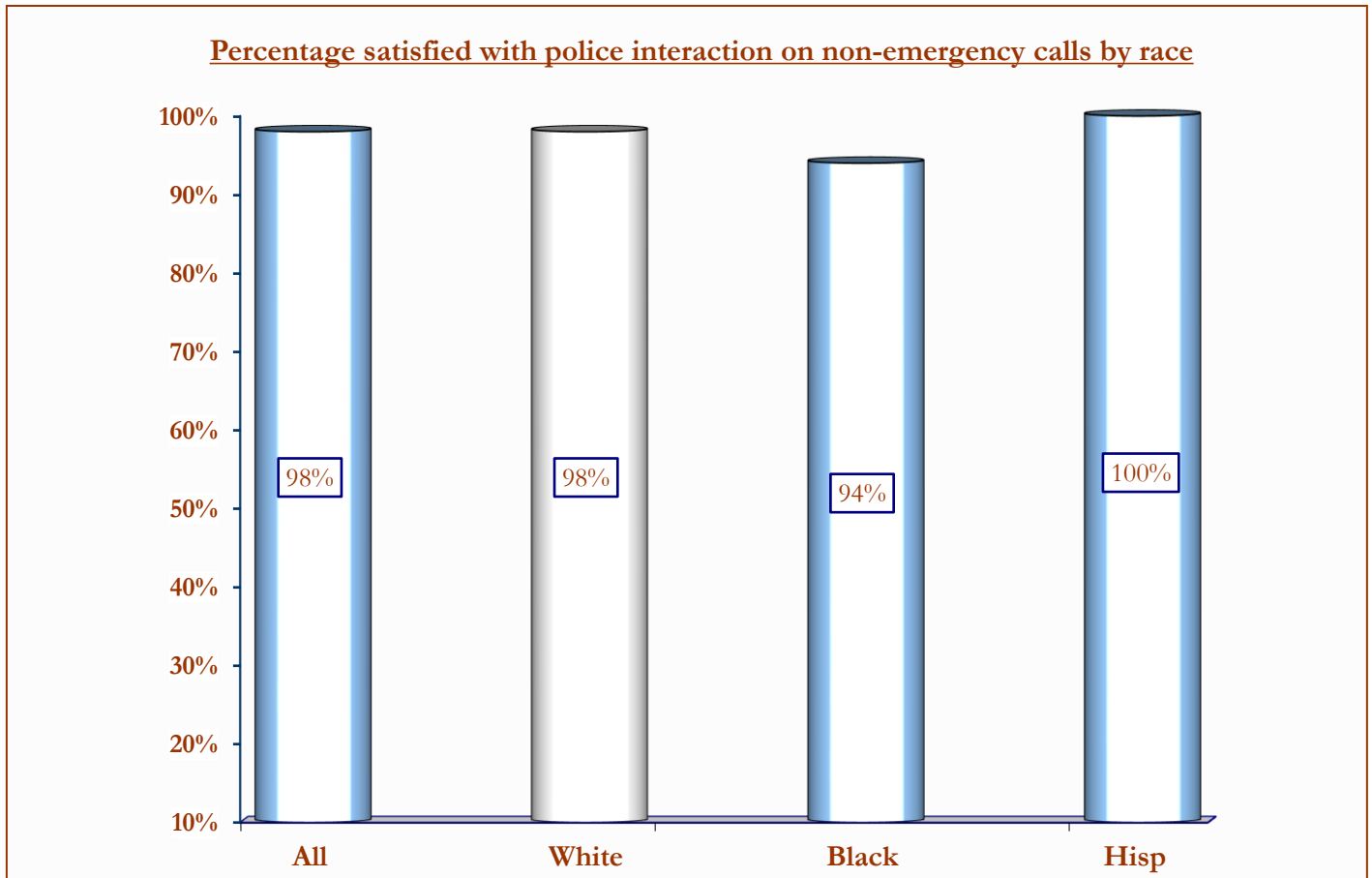
TOTAL	North	Central	South	ABD	BEL	HDG	
65%	70%	64%	69%	64%	60%	55%	Never
11%	9%	13%	11%	10%	13%	7%	Once
9%	---	9%	7%	10%	14%	14%	Twice
4%	4%	4%	4%	5%	3%	7%	Three times
11%	17%	10%	9%	11%	10%	17%	For or more times
2.003	2.087	1.655	1.921	1.359	1.733	4.724	MEAN



Q.24: Satisfaction with most recent contact for other interactions

Among those respondents that had contact with the (Police Officers’/Sheriff’s Deputies) for any other interactions, such as at a community meeting or simply talking with an officer while he or she was on patrol, the following satisfaction ratings were issued:

<u>TOTAL</u> N=142	<u>North</u> N=14	<u>Central</u> N=20	<u>South</u> N=39	<u>ABD</u> N=14	<u>BEL</u> N=42	<u>HDG</u> N=13	
88%	100%	90%	92%	86%	86%	69%	Very satisfied
10%	---	10%	5%	7%	14%	23%	Somewhat satisfied
98%	---	100%	97%	93%	100%	92%	TOTAL SATISFIED
---	---	---	---	---	---	---	Neither satisfied nor dissatisfied (<i>vol</i>)
1%	---	---	3%	7%	---	---	TOTAL DISSATISFIED
---	---	---	---	---	---	---	Somewhat dissatisfied
1%	---	---	3%	7%	---	---	Very dissatisfied
1%	---	---	---	---	---	8%	Undecided/Refused



Q.25: Top sources of information

Respondents' top sources of information about their (Sheriff's Office/Police Department) were reported to be:

<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
23%	30%	25%	22%	18%	21%	26%	Social media
19%	24%	20%	17%	25%	18%	17%	Word of mouth
17%	14%	23%	20%	21%	15%	8%	Television
11%	5%	11%	13%	6%	12%	10%	Newspaper
10%	9%	5%	8%	8%	12%	17%	Personal experience
7%	9%	5%	7%	7%	7%	9%	Police Dep./Sheriff's Off. website
4%	4%	2%	4%	6%	6%	1%	None; have no source of information
3%	1%	4%	2%	4%	3%	3%	Radio
1%	1%	2%	1%	---	2%	1%	Internet searches
1%	---	2%	1%	---	1%	---	Phone calls – ROBO calls
1%	---	---	2%	---	1%	---	Harford County website
0%	1%	---	---	1%	---	1%	Officers
0%	1%	---	0%	---	---	1%	Council members
0%	---	---	1%	---	---	---	App
0%	---	---	---	3%	1%	---	Newsletters
0%	---	---	---	---	1%	---	Bel Air website
0%	---	---	---	---	0%	---	Scanner
0%	---	---	---	---	0%	---	Direct mail
0%	---	---	---	---	---	1%	Havre de Grace website
0%	---	---	---	---	---	3%	Town meetings
0%	---	---	0%	---	---	1%	Homeowners Association
3%	1%	---	1%	1%	---	---	Other (<i>less than 1% each</i>)
0%	---	1%	1%	---	---	1%	Undecided/Refused

Q.25: Other open-ended comments from respondents

Near the conclusion of the survey questionnaire, respondents were asked if they would like to share any additional comments about their experience with their Police and/or Sheriff’s Department. While verbatims were directly provided in a separate document (with responses of “no, nothing” removed) the categorized responses were as follows:

<u>TOTAL</u>	<u>North</u>	<u>Central</u>	<u>South</u>	<u>ABD</u>	<u>BEL</u>	<u>HDG</u>	
65%	63%	73%	60%	79%	65%	55%	No; nothing
14%	13%	13%	13%	8%	18%	14%	Positive in general/Good job/Satisfied
3%	2%	9%	2%	---	3%	3%	Professional – Respectful
2%	2%	2%	2%	---	2%	---	Friendly – Nice
2%	2%	---	3%	2%	---	---	Unprofessional – Disrespectful
2%	---	---	2%	---	2%	3%	More police needed – Never see them
1%	2%	---	---	---	---	7%	Negative experience
1%	---	2%	---	3%	1%	---	Sheriff Gahler is excellent
1%	---	---	1%	---	1%	---	Community outreach needed
1%	---	---	3%	---	---	---	Racist – Racial profiling
1%	---	---	3%	3%	---	---	More diversity needed by gender/race
1%	---	---	2%	2%	---	---	Need to address speeding
1%	2%	---	2%	---	1%	3%	Fast responses times – Reliable
1%	---	---	2%	---	---	---	Overworked
1%	2%	---	---	3%	2%	3%	Underrated – Unappreciated
1%	---	---	---	---	1%	3%	Overall positive with a few bad apples
0%	2%	---	---	---	---	---	Efficient
0%	2%	---	---	---	---	---	They save lives
0%	2%	---	---	---	---	---	More funding is needed
0%	2%	---	---	---	---	---	Follow through needed
0%	---	---	1%	---	---	---	More training is needed
0%	---	---	1%	---	---	---	Uncaring
0%	---	---	1%	---	---	---	Helpful
0%	---	---	1%	---	---	---	Foot Patrols are needed
0%	---	---	---	---	1%	---	Slow response times
0%	---	---	---	---	1%	---	Mental Health educ/training needed
0%	---	---	---	---	1%	---	Underpaid
0%	---	---	---	---	1%	---	They scare children at bus stops
0%	---	---	---	---	---	3%	Feel safe in my community
2%	4%	1%	1%	---	---	6%	Other (<i>less than 1% each</i>)
0%	---	---	---	---	---	---	Undecided/Refused

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